

## **2026 WWETT Show Education Program – Speaker Details**

**Session Code:** MO01

**Session Title:** The Invisible Marketer: How Generative AI is Fueling Growth for Contractors Behind the Scenes

**Date:** 2/16/2026

**Time:** 9:00AM - 10:00AM

**Speaker(s):** Suzan Chin-Taylor, MSc, CEO, Creative Raven

### **Speaker Bio:**

Suzan Chin-Taylor, MSc is an international entrepreneur, published author, course creator and keynote speaker. Her firms, The TUIT Group and Creative Raven, take the mystery out of digital marketing and PR to help businesses in the wastewater infrastructure, treatment and related civil infrastructure sectors thrive. She also hosts a weekly show, the DooDoo Diva's Smells Like Money podcast, dedicated to the wastewater industry, with a mission to deliver industry know-how from industry pros who know how.

Many of her articles have been featured on the cover of well-known industry journals such Municipal Sewer & Water, Treatment Plant Operator, Cleaner and Trenchless Technology, She is a contributing author to The Art of Connection – Volume I and II that are in the Library of Congress.

She has appeared on numerous industry conference stages such as PCEE, Tri-States, NRW and WWETT. As a 25+ veteran of the wastewater and trenchless fields, she has a deep understanding and love for what professionals in this vital industry do every day and what it takes to be successful. Learn more about Suzan on her LinkedIn profile: <https://www.linkedin.com/in/creativeraven/> or on her websites <https://creativeraven.com> and <https://thetuitgroup.com>

**Session Code:** MO02

**Session Title:** Building Sewer and Drain Inspection (BSDI™) Certification Course

**Date:** 2/16/2026

**Time:** 9:00AM - 12:00PM

**Speaker(s):** Carl Marc-Aurèle, Vice President, Formadrain, Inc.; Jerry Weimer, President, Jerry Weimer Consulting

### **Speaker Bio:**

Carl has been Vice President of Formadrain, Inc. since January 2017. He is also a Professional Engineer (Chemical Engineer) in 4 Canadian Provinces. Carl's career in trenchless technologies started in 2009 and includes all aspects of the business, from hands-on installs and on-site training, passing through marketing and sales as well as management. He is passionate about this field and always willing to learn and develop new technologies.

### **Speaker Bio:**

Jerry worked for the City of Cincinnati, Metropolitan Sewer District (MSDGC) for 30 years in Condition Assessment and Cleaning. He is a member of WEF, NUCA, NASTT, ANSI, ISO, and NASSCO, and is Certified in PACP, LACP, MACP, ITCP (Manholes Rehabilitation), ITCP (CIPP). Jerry has trained PACP since 2005 and is a PACP/MACP/LACP Master Trainer. He also serves as technical advisor for NASSCO, advising Municipalities, Engineers and Workers in Sewer and Stormwater throughout North America. Jerry consults and trains on Wastewater and Stormwater Collection Maintenance and Inspection, and on Cross Bore Prevention and Detection. He leads or participates on numerous NASSCO Committees and holds a Class 2 State of Ohio Wastewater Collection License. Jerry has cleaned and inspected hundreds

of Laterals, from house to Main Line Sewer, and hundreds of thousands of feet of Mainline sewers. He has reviewed and coded over 1,000,000 feet of main Line sewers in the last 7 years.

Jerry has worked in all areas of Sewer and Stormwater Collections Systems for 37 years and has worked on multiple National Standards for NASSCO, ASCE and WEF. He is currently working on updating NASSCO's Jetter Manual (How to clean Sewers), Large Diameter Sewer Cleaning Guidelines, Smoke Testing Guidelines, ASCE MOP 92, Manhole Rehabilitation.

**Session Code:** MO03

**Session Title:** The Myths, Facts, and Common Issues of Septic Pumping

**Date:** 2/16/2026

**Time:** 9:00AM - 10:00AM

**Speaker(s):** Casey Fiedler, Manager, Michigan Septic; Dawn Rohrs, President Cyclone Septics, NAWT VP, OOWA Board Member & That Septic Girl, Cyclone Septics & That Septic Girl; Ron Naumann, Director of Technical Support, National Precast Concrete Association (NPCA)

**Speaker Bio:**

Casey runs Michigan Septic, LLC around the Greater Lansing area with partner Matt Gustafson. Covering everything from design, install, operations, pumping, and inspections it's my hope to share a broad experience base, heavily informed by lessons learned (the hard way) in the field along the way! Casey also serves on the board for the Michigan Septic Trade Association and WasteWater Education.

**Speaker Bio:**

Dawn Rohrs is a chemical engineer, business owner and author with 20 years in the oil & gas industry and nearly a decade in wastewater, bringing a wealth of experience in environmental sustainability, and onsite wastewater management. As the co-founder of Cyclone Septics and the online persona That Septic Girl, she is dedicated to advancing sustainable practices, industry education, and innovative solutions, while also serving in leadership roles with the Oklahoma Onsite Wastewater Association and the National Association of Wastewater Technicians.

**Speaker Bio:**

Ronald Naumann is a graduate from the University of Applied Sciences in Darmstadt, Germany and is a registered Professional Engineer in Florida and North Carolina. In 2005, he relocated to Florida in pursuit of professional opportunities and secured a position with a concrete accessory manufacturer, where he developed a profound interest in and deepened his knowledge of precast concrete. Over the course of his career, he gained extensive experience in various areas such as precast lifting, precast structural connections, metallurgy, manufacturing processes, quality control, forensic engineering, and product development. In July of 2023 he started as Director of Technical Support at NPCA and started "diving" into the ins and outs of On-Site Wastewater related things.

Outside of his professional endeavors, Ronald actively volunteers as a diver for The Florida Aquarium, contributing to the conservation and preservation of marine life.

**Session Code:** MO04

**Session Title:** OWTS Assessment: Getting the Information Needed to Service the Onsite Wastewater Treatment System

**Date:** 2/16/2026

**Time:** 9:00AM - 10:00AM

**Speaker(s):** Nick Dykes, Operations Manager, Dykes Construction LLC

**Speaker Bio:**

Nicholas Dykes grew up in the onsite wastewater industry, having worked with his father since he was old enough to work. Some of his earliest memories are of using a grade stick and laying infiltrators. Nick is grateful to have watched Onsite Wastewater Treatment in the State of Missouri grow to what it is today. He is the 3rd generation in a business that puts workmanship and best practices first. He has been blessed to learn this trade from many great men in the Kansas City area whom he considers the best in the business. Nick is a registered advanced installer and inspector with DHSS. His company offers Pumping, System Service, along with Excavation and Site Development Services. Nick has installed systems from 360 up to 3000 gpd, conventional, LPP, Drips, Lagoons, Mounds, UV Discharge (DNR), and even the experimental systems we do not talk about. Commercial Large Onsite Treatment Systems and Challenging Sites are Nick's specialties. Nick loves this industry and looks forward to watching it grow and evolve in the future.

**Session Code:** MO05**Session Title:** Professionalism in Portable Sanitation**Date:** 2/16/2026**Time:** 9:00AM - 10:00AM**Speaker(s):** David Kropf, Director of Operations, Mr. John**Speaker Bio:**

David Kropf is Director of Operations at Mr. John in Pittsburgh, Pennsylvania. He is a PSAI Certified Trainer. David is a focused Operations Director with 10+ years of success in designing customer-oriented programs and developing high-performing service-oriented teams. He is accomplished in working with organizational leaders to establish business goals and devise strategies driving revenue generation and business growth and has a proven track record in creating scalable customer service operations infrastructures.

**Session Code:** MO06**Session Title:** Understanding Sewer Nozzles: Technology, Applications, and Best Practices**Date:** 2/16/2026**Time:** 9:00AM - 10:00AM**Speaker(s):** Patrick Savio, CEO, USB-USA**Speaker Bio:**

Patrick Savio is well-versed in the collection systems maintenance applications. He has attended Paul college in upstate New York for environmental studies, waste water, treatment, plant design and operation and has been working with the manufacturer USB Duesen for over 20 years. Patrick Savio represents USB USA and is partnered with USB Duesen Bretzfeld Germany.

**Session Code:** MO07**Session Title:** Submersible Wastewater Pump Systems: Tips for Sizing, Application, and Troubleshooting**Date:** 2/16/2026**Time:** 9:00AM - 10:00AM**Speaker(s):** Jeff Rook, National Sales Manager, Xylem**Speaker Bio:**

Jeff has been with Goulds Water Technology, Xylem for 30 years in various sales capacities. Jeff is currently the National Sales Manager for Goulds Water Technology wastewater product, residing in Seneca Falls, NY. He has presented at many onsite state trade shows and will discuss the basics of wastewater sizing, selection, and troubleshooting wastewater systems. He will discuss some simple

"rules of thumb" that every installing contractor can take back with them to use in their everyday installations.

**Session Code:** MO08

**Session Title:** Let's Start a Conversation about Workplace Mental Health

**Date:** 2/16/2026

**Time:** 9:00AM - 10:00AM

**Speaker(s):** TBA

**Session Code:** MO09

**Session Title:** Breaking the Cycle: How to Reduce Employee Turnover

**Date:** 2/16/2026

**Time:** 10:30AM - 12:00PM

**Speaker(s):** Chris Buttenham, Co-Founder, Reins

**Speaker Bio:**

Chris Buttenham is co-founder of Reins, a pioneering technology firm founded in 2023 dedicated to empowering small businesses through modern equity solutions. Buttenham is an entrepreneur who has founded and managed a variety of tech companies and product launches. At Reins, he helps small business owners customize and implement employee retention plans to help them hang onto their companies' key personnel.

Chris saw his dad struggle to incentivize long-term retention for key staff in his commercial service business. He owned and operated the business for over 35 years and wanted to start thinking about the next chapter of his life. Chris wondered if other businesses faced the same challenge. That's when Reins was born.

**Session Code:** MO10

**Session Title:** Leadership by the Numbers: How Knowing Your Financials Transforms Your Business

**Date:** 2/16/2026

**Time:** 10:30AM - 12:00PM

**Speaker(s):** Jason Birdsong, CEO & Founder, JT Services

**Speaker Bio:**

Jason Birdsong is a bold leader, nationally recognized industry reformer, and the driving force behind JT Services—one of the most respected plumbing and septic companies in Northeastern Oklahoma. From the trenches to the top, Jason's journey from technician to multi-million dollar CEO is a powerful example of what's possible with grit, integrity, and relentless commitment to growth.

As President of both the Oklahoma Onsite Wastewater Association (OOWA) and the National Association of Wastewater Technicians (NAWT), Jason is leading the charge to elevate the standards, education, and accountability across the wastewater industry on both state and national levels. A dynamic author and presenter, Jason is known for his straight-talk teaching style and solution-focused leadership in tackling America's septic disposal crisis. He challenges contractors, regulators, and business owners to stop chasing symptoms and start solving root problems.

Jason leads with both heart and grit. His passion for doing things the right way—even when it's harder or costs more—is the foundation of JT Services' reputation. As a visionary, he's focused on big-picture growth, yet never misses the small details that make a company truly great. His leadership inspires a culture of accountability, professionalism, and WOW-worthy service.

**Session Code:** MO11

**Session Title:** Operation and Maintenance of Onsite Wastewater Treatment Septic Tanks

**Date:** 2/16/2026

**Time:** 10:30AM - 12:00PM

**Speaker(s):** Claude Goguen, Director of Technical Education, National Precast Concrete Association

**Speaker Bio:**

Claude Goguen has more than 30 years of experience in the precast concrete and construction industry. He holds a degree in Civil Engineering and is a licensed P.E. Claude has been with the National Precast Concrete Association for over 17 years and is the director of technical education. Prior to this role, Claude was an operations manager at a precast concrete manufacturing plant. Since starting with NPCA, Claude has focused on the onsite wastewater industry and concrete durability. Claude also serves on NOWRA education and technical committees and is currently a member of The NOWRA Board of Directors. He has presented on topics relating to precast concrete wastewater systems at various federal, state and regional onsite wastewater meetings over the last 16 years.

**Session Code:** MO12

**Session Title:** Portable Sanitation and Special Events

**Date:** 2/16/2026

**Time:** 10:30AM - 12:00PM

**Speaker(s):** Steve Ritter, General Manger, Tidy Services; Ben Curtis, Fleet Manager, Tidy Services

**Speaker Bio:**

Steve Ritter is the General Manager of Tidy Services, a company that services portable restrooms and trailers, grease traps and septic systems, as well as dumpsters in the Southwestern region of Virginia and in the Greensboro - Eden - Winston Salem triangle of North Carolina. Steve also serves as a Board member for Portable Sanitation Association International.

**Speaker Bio:**

Ben Curtis is the Fleet Manager for Tidy Services and an active PSAI Volunteer, serving on the Training Committee. While his specialty is trucks and vacuum equipment, Ben has hands-on experience across every aspect of the portable sanitation industry — including routing, dispatch, servicing units, pickup and delivery, customer service, sales, and event management.

He is a PSAI-Certified Portable Sanitation Professional, a PSAI-Certified Trainer, and a mentor in the PSAI Mentorship Program.

Outside of work, Ben enjoys cooking, fishing, hunting, and spending time with his wife, Jalie, and their two sons.

**Session Code:** MO13

**Session Title:** Exploring Today's Pipeline Assessment Technology and its Future Evolution

**Date:** 2/16/2026

**Time:** 10:30AM - 12:00PM

**Speaker(s):** Jim Aanderud, President & Owner, Permidian Technologies

**Speaker Bio:**

Jim Aanderud is the President and owner of Permidian Technologies, LLC, a wastewater collection system and treatment technology company. He is also a coach and consultant with The TUIT Group, a specialty consulting, educational and training firm that serves the needs of wastewater and trenchless technology contractors, manufacturers and municipalities seeking to improve processes, productivity,

profitability, client acquisition, employee development and leadership skills. Aanderud is regularly published in trade magazines relating to the pipeline inspection and cleaning industry and is the author of The Profitability Playbook for small business contractors. He has been associated with the California Water Environment Association and SSCSC since 1999. He is also an Eagle Scout and Air Force veteran.

**Session Code:** MO14

**Session Title:** Pump Stations That Work: Wet Well Sizing and Pre-Packaged Solutions

**Date:** 2/16/2026

**Time:** 10:30am - 11:30am

**Speaker(s):** Chase Wurtsmith, EIT, Application Engineer, Zoeller Pump Co.

**Speaker Bio:**

Chase Wurtsmith began his career at Zoeller in December 2022. He holds a Bachelor of Science in Mechanical Engineering from the University of Louisville and is an Engineer-in-Training, currently working towards his Professional Engineer (PE) license. As an Application Engineer, Chase specializes in pump sizing, basin sizing, hydraulic analysis for low-pressure sewer systems, and various other technical applications.

**Session Code:** MO15

**Session Title:** Are You Prepared? How to Get Your Business and Personal Ducks in a Row Before the Inevitable Happens

**Date:** 2/16/2026

**Time:** 10:30AM - 12:00PM

**Speaker(s):** TBA

**Session Code:** MO16

**Session Title:** The 3-Year Tune-Up: Build Value, Reduce Risk, and Prepare for Any Market

**Date:** 2/16/2026

**Time:** 1:00PM - 2:30PM

**Speaker(s):** Nina Jankowski, Director of Business Development, Catalyst; Jim Reddinger, CEO & Managing Director, Catalyst

**Speaker Bio:**

Nina Jankowski brings a combination of hands-on operating experience and M&A advisory leadership across the portable sanitation and broader environmental services sectors. With a background spanning customer experience leadership at major industry players and her current role advising business owners in the space, Nina is well-positioned to contribute meaningful insights to the WWETT Show.

**Speaker Bio:**

Jim Reddinger is the CEO and Managing Director at Catalyst Strategic Advisors, a leading M&A advisory firm specializing in water and environmental services. The firm brings deep industry expertise, strong buyer relationships, and a proven track record of helping business owners evaluate strategic options and maximize value. As CEO, Jim leads the teams responsible for business development and deal execution, as well as operational support. Last year Catalyst represented 13 business owners in successful transactions.

Jim has over 30 years of experience in managing and advising businesses. Before joining Catalyst, he was the CEO of Stabilis Solutions, a publicly-traded energy transition company that provides liquefied natural gas and hydrogen to industrial customers throughout North America. Prior to Stabilis, Jim was a senior investment banker at UBS and Credit Suisse, where he advised clients on over \$60 billion of M&A and capital markets transactions

**Session Code:** MO17

**Session Title:** Why Laterals are Critical to Overall Sewer System Health

**Date:** 2/16/2026

**Time:** 1:00PM - 2:00PM

**Speaker(s):** Laurie Perkins, PE, Training Director, NASSCO; Brendan Doyle, Regional Manager CIPP Lateral Lining, BLD

**Speaker Bio:**

Laurie graduated from Purdue University in 1995 and began her career underground, entering manholes and installing flow meters in small and large diameter pipes. For nearly 30 years, she worked as a professional engineering consultant focused on the assessment, design, and rehabilitation of sewer systems. Laurie's journey with NASSCO has been interwoven throughout her career, becoming a PACP user in 2008, a NASSCO-certified Trainer in 2012, serving as a Board member from 2014 to 2024, and now part of the NASSCO team leading growth of their training programs.

**Speaker Bio:**

Brendan has over 21 years experience in sewer evaluation/rehabilitation projects, including the use of trenchless technologies throughout the United States. He serves as BLD's Project Manager for CIPP lateral lining projects in the Northeast Area (Delaware, District of Columbia, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont and West Virginia), as well as overseeing and coordinating the operations of BLD's lateral rehabilitation crews. Prior to joining BLD, Brendan had a long career with Insituform Technologies, where he was involved in the construction, planning, and management of individual projects of various sizes, with total footage evaluated and rehabilitated approaching 4 million feet. He assisted in the scope and design of sewer rehabilitation contracts starting with the evaluation of wastewater system conditions, designing the appropriate solution for rehabilitation, and completing the rehabilitation project in the field. Brendan is a WEA and NASSCO member who has assisted with the development of NASSCO specifications and recommendations and is based in Salem, MA.

**Session Code:** MO18

**Session Title:** Septic Success Blueprint: Systems, Profit and Growth for Your Business

**Date:** 2/16/2026

**Time:** 1:00PM - 2:30PM

**Speaker(s):** Tanya Wilson, Owner & CEO, HomeField Onsite Environmental

**Speaker Bio:**

Tanya Wilson is the Owner & CEO of HomeField East Valley and Co-Founder of HomeField Onsite Environmental, pioneering the future of septic services through innovation and franchise development. She is also the Founder and Community Coach of Ladies Kickin Ass, a podcast and membership dedicated to empowering ambitious women in home service industries. With a passion for leadership, business growth, and community building, Tanya helps others step into their power, ignite their ambition, and create lasting legacies.

**Session Code:** MO19

**Session Title:** O&M Essentials: Understanding the Fundamentals of Wastewater in OWTS

**Date:** 2/16/2026

**Time:** 1:00PM - 2:30PM

**Speaker(s):** Sara Heger, Instructor and Researcher, University of Minnesota

**Speaker Bio:**

Dr. Sara Heger is a researcher and instructor in the Onsite Sewage Treatment Program at the University

of Minnesota, where she also serves as faculty in the Water Resources Science program. A former president of the National Onsite Wastewater Recycling Association, Dr. Heger has spent the past 25 years conducting research and delivering education and technical support to a wide range of audiences, including students, homeowners, small communities, onsite wastewater professionals, and local government agencies. She leads the University of Minnesota's onsite wastewater research program and contributes monthly articles to Onsite Installer and Pumper magazines. Dr. Heger is an active member of the NSF International Committee on Wastewater Treatment Systems and currently chairs Minnesota's Onsite Sewage Treatment System Advisory Committee. She holds a B.S. in Biosystems and Agricultural Engineering, as well as an M.S. and Ph.D. in Water Resources Science.

**Session Code:** MO20

**Session Title:** Scaling a Trailer-Based Business: Challenges, Opportunities and Lessons Learned

**Date:** 2/16/2026

**Time:** 1:00PM - 2:30PM

**Speaker(s):** Erin Stahla, Co-Owner, Stahla Services; Grant Stahla, Co-Owner, Stahla Services

**Speaker Bio:**

Grant and Erin Stahla are on a mission to revolutionize the sanitation industry. As the young owners and operators of Stahla Services, a nationwide restroom and shower trailer company, they understand the importance of entrepreneurship, leadership, and organizational development in driving success. After founding the company during the last semester of college and overcoming many challenges, Grant and Erin have become industry leaders, inspiring others with their tenacity and determination. With Erin bringing her experience from the Chick-fil-A world and Grant's passion for entrepreneurship, they are a dynamic duo who are making a positive impact in the sanitation community. With their expertise in cultivating a growth mindset, Grant and Erin are sought-after speakers who educate and inspire audiences. They understand the importance of sharing their journey and wisdom to help others achieve their goals. Join Grant and Erin on their mission to revolutionize the sanitation industry and discover the power of entrepreneurship, leadership, and a growth mindset.

**Session Code:** MO21

**Session Title:** Trenchless Pipe and Manhole Rehabilitation: A Comprehensive Guide to Lining Materials and Case Histories

**Date:** 2/16/2026

**Time:** 1:00PM - 2:30PM

**Speaker(s):** Dave Badgley, Business Development Manager, Performance Pipeline Technologies & Badgley & Assoc.

**Speaker Bio:**

Dave specializes in trenchless pipeline & maintenance hole rehabilitation, odor control & corrosion repair solutions & services. He has 40 years of experience in pipe inspection, maintenance, trenchless construction ranging from 4" to 216" in diameter. He is a member of the CWEA So. Sections Collection System Committee, APWA GREENBOOK Standards Task Force on Pipeline Rehab. & The ASTM committees F17 on Plastic Piping Systems & F36 Technologies & Underground. Dave was also a member of the WEF Task Force that rewrote the Manual of practice # 6 Existing Sewer Evaluation and Rehab. He won the CWEA California Richard Pomeroy Collection System Person of the Year award in 2014. Dave is a US Army Vietnam Veteran.

**Session Code:** MO22

**Session Title:** Common Problems with Wastewater Control Panels

**Date:** 2/16/2026

**Time:** 1:00PM - 2:30PM

**Speaker(s):** Joe Zimmerman, Sales Manager, SJE Rhombus

**Speaker Bio:**

Joe Zimmerman is OEM Sales Manager for SJE-Rhombus, a leading global supplier of water, wastewater and embedded controls located in Detroit Lakes, MN. Joe's responsibilities include working with OEMs, reps, wholesalers and contractors throughout the United States and Canada. Joe holds a B.S. degree from Bemidji State University (MN) and has over 20 years of sales experience in the water/wastewater industry. In addition to sales, Joe specializes in helping customers find solutions to their needs and product training.

**Session Code:** MO23

**Session Title:** Can I Ask THAT? HOW Do I Ask That? What the Law Says About the Questions You Can Ask Your Employees

**Date:** 2/16/2026

**Time:** 1:00PM - 2:30PM

**Speaker(s):** TBA

**Session Code:** MO24

**Session Title:** Building Stronger Partnerships: Navigating Public-Private Collaborations for Sustainable Infrastructure

**Date:** 2/16/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** Christopher Salem, CEO - Certified Workplace Strategist, Sustainable Success Coaching & Consulting

**Speaker Bio:**

Chris Salem is a certified business strategist and communication expert who helps organizations improve internal operations, customer engagement, and stakeholder relationships. By integrating strategic leadership with emotionally intelligent communication, he empowers leaders to build trust, alignment, and sustainable growth.

With extensive experience guiding CEOs and executives, Chris transforms organizational cultures, enhances team performance, and drives profitability. His frameworks strengthen collaboration, decision-making, and customer experiences, ensuring resilience in a competitive market.

A sought-after speaker and bestselling author, Chris delivers high-impact presentations that align business strategy with communication. He shares his expertise through his radio shows, Sustainable Success on Voice America and Business Influencers on TAL Radio, helping professionals and organizations thrive.

**Session Code:** MO25

**Session Title:** NASSCO's Drain Cleaning Certification Course

**Date:** 2/16/2026

**Time:** 2:30PM - 5:00PM

**Speaker(s):** Carl Marc-Aurèle, Vice President, Formadrain, Inc.; David Hamberlin, Business Development Manager, Water/Wastewater Solutions, HYDROMAX USA

**Speaker Bio:**

Carl has been Vice President of Formadrain, Inc. since January 2017. He is also a Professional Engineer (Chemical Engineer) in 4 Canadian Provinces. Carl's career in trenchless technologies started in 2009

and includes all aspects of the business, from hands-on installs and on-site training, passing through marketing and sales as well as management. He is passionate about this field and always willing to learn and develop new technologies.

**Speaker Bio:**

David Hamberlin has over 19 years of experience investigating collection systems across the country, and has provided field work, oversight or managed over 450 projects. David is experienced in all phases of collection system field evaluations including manhole inspections, flow monitoring, dye test confirmation, smoke testing, building inspections, cleaning of sewers, closed circuit television of both sewer mains and service laterals, cross bore investigation, GPS collection, data collection, public relations, field management, quality control and assurance, safety training and safety oversight. David has managed or field completed cleaning and CCTV on pipes in size from 3” to 240” on all types of collection systems and levees. As the Wastewater Operations Manager for Hydromax USA, David oversees more than 20 crews working on projects all over the country. David has been a NASSCO-certified trainer for PACP, MACP and LACP since 2012 and has taught classes for numerous municipalities, engineering firms and contractors through the years. David is also the Chair of the NASSCO Operations and Maintenance committee, an active member of the NASSCO Collections Systems committee and has been the inflow and infiltration/cleaning and CCTV expert for the WWETT show educational advisory board since 2017. Along with teaching NASSCO classes, David has also given multiple presentations at national and local conferences. David was also a 2018 recipient of the Kansas Water Environment Association Golden Manhole award

**Session Code:** MO26

**Session Title:** Exploring the Wonders of Vacuum: Concepts, Demonstrations, and Experiments

**Date:** 2/16/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** Mike Chouinard, Outside Sales Representative, National Vacuum Equipment; Jeff Rachlin, Vice President, OnSite Management, Inc.

**Speaker Bio:**

Mike is an outside sales representative and provides technical support for the Oil/Gas, Environmental and Liquid Waste industries, supporting the Challenger vacuum pump and blower line. He conducts onsite vacuum pump operations training, onsite vacuum pump rebuild and maintenance training, and product training for dealers. He also assists distributors with promoting the challenger pump line to retail users and performs challenger vacuum pump and blower demos.

**Speaker Bio:**

Jeff has been working in the onsite industry since 1980. He is a partner in OnSite Management, Inc., a full-service wastewater company located in West Chester, PA. OnSite inspects, designs, services, pumps, maintains, and installs septic systems. Jeff has been a PA certified sewage enforcement officer (SEO) since 1997. He also holds a master plumber’s license and a master electrician’s license. Jeff is a member of the Pennsylvania Septage Management Association’s (PSMA) Education Committee as well as the National Association of Wastewater Technicians’ (NAWT) Education Committee.

In February of 2023, Jeff received the industry’s highest honor by being awarded the Ralph Macchio Lifetime Achievement Award.

**Session Code:** MO27

**Session Title:** Keys to Managing Low-Pressure Pipe and Drip Distribution in Onsite Wastewater Treatment Systems

**Date:** 2/16/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** Dwayne Jones, President, Jones Pump Service

**Speaker Bio:**

Dwayne Jones is the owner of Jones Pump Service t/a Bay Area Environmental since 1983. He is the past president of the Maryland Onsite Wastewater Professionals Association (MOWPA), the vice-president of NOWRA, and an onsite systems installer, designer/consultant, and service provider.

**Session Code:** MO28

**Session Title:** When Natural Disasters Strike

**Date:** 2/16/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** Josh Perez, Owner, Redi2Go Rentals; Jacky Ward, Regional Sales Manager, PolyJohn

**Speaker Bio:**

Josh has been working with his family business since 2000. Since that time, Josh has gained an enormous amount of experience while continuing to learn all aspects of running the business. The company strives to give each individual the same quality in service that they expect to be given in their daily or professional lives.

**Speaker Bio:**

Jacky has been in the liquid waste industry for over 30 years. She started at an early age, driving with her mom or dad and helping clean portable toilets on the route or in the yard. When she was old enough to drive, Jacky was on the road delivering and servicing toilets, pumping septic, and even jetting lines.

In 2022, when her family sold the business, Jacky realized her passion for this industry is rooted deep within her. In 2023, she started a new chapter of her journey in the liquid waste industry, joining the PolyJohn Canada team. This new opportunity allows Jacky to share her experience and skills not only in Canada but also with PolyJohn customers worldwide, either new or old.

Over the years, Jacky's involvement with organizations like OASIS and PSAI has enriched her knowledge, and she looks forward to sharing her knowledge, tips, and tricks to help people be successful in their business

**Session Code:** MO29

**Session Title:** Composite Manhole Covers: Key Benefits, Selection Criteria, and Ideal Applications

**Date:** 2/16/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** Chad Nunnery, President and Owner, Composite Access Products

**Speaker Bio:**

After graduating from Dartmouth College with Engineering & Chemistry degrees in 1994, Chad started a career in composites manufacturing. For 20 years Chad formulated, sold, and managed composite raw material companies globally. He also started international facilities in Latin America residing in Mexico City for six years. During these global experiences, Chad witnessed that composites would solve many problems suffered with traditional manhole cover materials - inflow, SSOs, theft, corrosion, weight, data transmission blockage. In 2015 Chad formed CAP, located in McAllen, TX. Now used in over 500 municipalities and 46 states, CAP won the 2020 Award for Composites Excellence (ACE) from the ACMA and was acknowledged by Fulton County, GA as "key" to eliminating sewer spills.

**Session Code:** MO30

**Session Title:** Onsite Electrical Training

**Date:** 2/16/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** Jacob Epperson, Market/National Sales Manager, Building Services & Industrial, Crane Pumps & Systems

**Speaker Bio:**

Jacob Epperson is the National Sales Manager for the Building Services and Industrial Markets at Crane Pumps & Systems. He has been with Crane for over 8 years with experience in warranty and service, production, and product management. His expertise in wastewater includes providing solutions for the most challenging onsite, commercial, and industrial pump applications.

Jacob has a Bachelor of Science in Mechanical Engineering Technology from the University of Cincinnati and a Master of Liberal Arts in Extension Studies, Management from Harvard University. He is an avid sports fan and enjoys spending time in the outdoors.

**Session Code:** MO31

**Session Title:** Dealing with Death: If You Think You're Prepared, Surprise...You're NOT

**Date:** 2/16/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** TBA

**Session Code:** MO32

**Session Title:** Driving Sustained Profitable Growth: Achieving the Sweet Spot in Business

**Date:** 2/16/2026

**Time:** 4:30PM - 5:30PM

**Speaker(s):** Chuck Violand, Founder, Violand Management Associates

**Speaker Bio:**

Chuck Violand is an authority on entrepreneurial small businesses, having spent over thirty years as both a business consultant and an executive coach. He is a well-respected and sought after speaker who has given hundreds of presentations over the years to audiences in the U.S, Canada, and Australia.

**Session Code:** MO33

**Session Title:** Mastering Vacuum and Pressure Techniques for the Septic Pumping Industry

**Date:** 2/16/2026

**Time:** 4:30PM - 5:30PM

**Speaker(s):** Mike Chouinard, Outside Sales Representative, National Vacuum Equipment; Jeff Rachlin, Vice President, OnSite Management, Inc.

**Speaker Bio:**

Mike is an outside sales representative and provides technical support for the Oil/Gas, Environmental and Liquid Waste industries, supporting the Challenger vacuum pump and blower line. He conducts onsite vacuum pump operations training, onsite vacuum pump rebuild and maintenance training, and product training for dealers. He also assists distributors with promoting the challenger pump line to retail users and performs challenger vacuum pump and blower demos.

**Speaker Bio:**

Jeff has been working in the onsite industry since 1980. He is a partner in OnSite Management, Inc., a full-service wastewater company located in West Chester, PA. OnSite inspects, designs, services, pumps, maintains, and installs septic systems. Jeff has been a PA certified sewage enforcement officer (SEO) since 1997. He also holds a master plumber's license and a master electrician's license. Jeff is a

member of the Pennsylvania Septage Management Association's (PSMA) Education Committee as well as the National Association of Wastewater Technicians' (NAWT) Education Committee.

In February of 2023, Jeff received the industry's highest honor by being awarded the Ralph Macchio Lifetime Achievement Award.

**Session Code:** MO34

**Session Title:** Overview of O&M of Aerobic Treatment Units in Onsite Wastewater Treatment Systems

**Date:** 2/16/2026

**Time:** 4:30PM - 5:30PM

**Speaker(s):** Nick Dykes, Operations Manager, Dykes Construction LLC

**Speaker Bio:**

Nicholas Dykes grew up in the onsite wastewater industry, having worked with his father since he was old enough to work. Some of his earliest memories are of using a grade stick and laying infiltrators. Nick is grateful to have watched Onsite Wastewater Treatment in the State of Missouri grow to what it is today. He is the 3rd generation in a business that puts workmanship and best practices first. He has been blessed to learn this trade from many great men in the Kansas City area whom he considers the best in the business. Nick is a registered advanced installer and inspector with DHSS. His company offers Pumping, System Service, along with Excavation and Site Development Services. Nick has installed systems from 360 up to 3000 gpd, conventional, LPP, Drips, Lagoons, Mounds, UV Discharge (DNR), and even the experimental systems we do not talk about. Commercial Large Onsite Treatment Systems and Challenging Sites are Nick's specialties. Nick loves this industry and looks forward to watching it grow and evolve in the future.

**Session Code:** MO35

**Session Title:** Opportunities in the Changing Landscape of Construction Site Sanitation

**Date:** 2/16/2026

**Time:** 4:30PM - 5:30PM

**Speaker(s):** Adam Ghrist, Co-Owner, Lang Specialty Trailers

**Speaker Bio:**

Adam is the Co-Owner of Lang Specialty Trailers along with his brother Steve Ghrist. Adam and Steve officially began Lang Specialty Trailers in 2017 after 15 years as owners of an event rental business, Windswept Party Rentals. Windswept rented tents, inflatables, tables, chairs, mechanical bulls, and in 2007 purchased a restroom trailer to rent to their clients. After many years of delivering, cleaning, repairing and pumping their trailers, Adam and Steve realized that the restroom trailers they purchased were not built with the owner/operator in mind. In 2014, in their parents' barn, Adam and Steve began designing and building their first trailer, keeping in mind all the issues, frustrations and problems they encountered along the way. They realized that restroom trailers were built with the manufacturer and engineer mindset, not owner needs when it came to design, repairs, issues and operation. They continued to build their own trailers and adding them to their fleet when in 2017, they sold Windswept Party Rentals and began manufacturing restroom trailers, shower trailers, laundry trailers and bunk house trailers full time. Adam graduated from the University of Pittsburgh in 2006 with a degree in Marketing and Business Management.

**Session Code:** MO36

**Session Title:** The Evolution and Future of Robotic Pipeline Inspection Technology

**Date:** 2/16/2026

**Time:** 4:30PM - 5:30PM

**Speaker(s):** Scott Thayer, Ph.D., Chief Technology Officer, Edge AI Solutions, Inc.

**Speaker Bio:**

An innovative technical leader, researcher and product developer, Dr. Scott Thayer is the owner of 10 patents and creator/subject of over 100 publications and invited presentations in artificial intelligence, computer vision, autonomous robotics, wireless sensors and communications, and 3-D imaging and shape analysis. Over his 25-year career in Robotics and Computer Vision, Dr. Thayer has made numerous valuable contributions to some of the world's largest corporations, including Hitachi, Yamaha, Ford, General Motors, Stellantis, Aptiv, LG, General Dynamics, Lockheed Martin, FMG, Glencore, Kongsberg, and Kiewit, as well as numerous US and allied government agencies.

While the Chief Executive Officer at Mine Vision Systems, Inc., Thayer was responsible for all phases of company and product development, including bringing the revolutionary Face Capture mapping systems to market. By creating new technical approaches for inspection of subterranean structures, Dr. Thayer transformed state-of-the-art techniques underground geological and geotechnical inspection within the mining and construction industries.

As a faculty member at Carnegie Mellon, Dr. Thayer served as the Director of the Subterranean Robotics Group at the University's Robotics Institute. During his time at CMU, he developed over a dozen operational field robots including the world's first autonomous mine mapping robots: Groundhog, Ferret, Helix, and Cave Crawler.

Dr. Thayer holds a B.S. in Electrical Engineering, an M.S. in Electrical Engineering, and a Ph.D. in Electrical Engineering from the University of Tennessee.

**Session Code:** MO37**Session Title:** Open Discussion on Mental Health in the Trades**Date:** 2/16/2026**Time:** 4:30PM - 5:30PM**Speaker(s):** TBA**Session Code:** TU01**Session Title:** Safety Steps: Your Path to Lowering Insurance Premiums in Your Business**Date:** 2/17/2026**Time:** 10:30AM - 12:00PM**Speaker(s):** Dennis Pivin, Director Health, Safety and Environmental, NASSCO**Speaker Bio:**

Mr. Pivin has over 25 years of professional experience in safety, health and environmental program development, implementation and management. Mr. Pivin has a BS in Biology/Chemistry and is a Certified Safety Professional (CSP), an Associate Safety Professional (ASP), a Certified Health and Safety Technician (CHST) as well as a Certified Instructional Trainer (CIT) with the Board of Certified Safety Professionals. He is the Past President of the St. Louis Chapter of the American Society of Safety Professionals, is the Chair of the NASSCO Health and Safety Committee, and is currently serving as a Subject Matter Expert with NIOSH for a safety study on the CIPP industry.

**Session Code:** TU02**Session Title:** Leading a Culture of Change**Date:** 2/17/2026**Time:** 10:30AM - 12:00PM**Speaker(s):** Scott Tackett, Senior Business Development Advisor, Violand Management Associates

**Speaker Bio:**

Scott Tackett is an authority in Human Resources and Organizational Leadership, with over 30 years in manufacturing, followed by 17 years coaching service-based businesses. He has presented to countless groups and companies and has taught numerous college-level courses.

**Session Code:** TU03

**Session Title:** Septic System Savvy: Empowering Onsite Wastewater Professionals with Homeowner Education and Record-Keeping Tools

**Date:** 2/17/2026

**Time:** 10:30AM - 12:00PM

**Speaker(s):** Aimee Devereaux, Onsite Wastewater Training Coordinator, Des Moines Area Community College; Katie Resor, Onsite Wastewater Grant Technical Consultant, Des Moines Area Community College

**Speaker Bio:**

Aimee Devereaux is the Water Environmental Technology Training Coordinator for Des Moines Area Community College (Oct. 2020). Aimee coordinates, teaches & develops continuing education classes for water and wastewater operators, time of transfer inspectors, certified septic installers, pumpers, and county health inspectors for the DMACC WET Program.

Aimee began her Environmental Health career in New York State with the Oneida County Public Health Department during the 1999 Woodstock Festival. After moving to Iowa in 1999, she was employed as a county Health Inspector/Sanitarian and became a NEHA Registered Environmental Health Specialist in 2004. Aimee has 20 years of experience as a county Sanitarian where she permitted, designed, and inspected numerous septic systems. Prior to her career in environmental health, she was employed for 10 years as a laboratory technician in a cheese factory, a certified histology technician at a veterinarian histology lab, and a medical laboratory technician at a hospital. Aimee graduated with a BS degree in Biology from Saint Bonaventure University, 1995, an AAS degree in Agricultural Biotechnology from the State University of New York at Alfred 1991, and completed her Master of Applied Science degree in spatial analysis for public health in May 2019. In her spare time she owns and runs a pet and equine cremation business with her husband in Northwest Iowa.

**Speaker Bio:**

Katie began her journey in the onsite wastewater industry with her own business nine years ago as a maintenance provider for alternative septic systems. After doubling her customer base and expanding her time of transfer inspections, she was faced with a breast cancer diagnosis, bringing the physical labor to an end. Since selling her maintenance business, she has stayed busy in the onsite wastewater industry by teaching and developing continuing education courses at Des Moines Area Community College. Katie spent three years at Kahn Tile Supply, interacting with onsite wastewater contractors, providing septic knowledge and working with distributors. Educating within the industry recently pulled her away from that position, and she is now the DMACC Onsite Wastewater Grant Technical Consultant, working to expand education materials and training in the state of Iowa. Katie is a Certified Iowa DNR Time of Transfer Inspector and Certified Installer of Wastewater Treatment Systems. She also holds a B.A. from the University of Northern Iowa. Katie and her husband live in Northeast Iowa, where they still run their own installation septic business.

**Session Code:** TU04

**Session Title:** Top 4 Trends in Plumbing & Wastewater: Expert Discussion and Q&A

**Date:** 2/17/2026

**Time:** 10:30AM - 12:00PM

**Speaker(s):** Nate Agentis, Owner, Plumbing CEO; Angela Kiel, Strategic Partner Manager, BDR; Nina Jankowski, Director of Business Development, Catalyst; Jerry Weimer, Owner, Jerry Weimer Consulting

**Speaker Bio:**

Nate grew up in Bethlehem PA, and is a third generation plumber. He harbors a fervent dedication to enhancing the well-being of individuals, families, and organizations. With over 12 years of expanding leadership, having led as CEO of a flourishing multi-million dollar plumbing service company, Nate identified a gap in the industry and founded Plumbing CEO—a comprehensive technician training and consulting initiative aimed at developing proficient plumbing business owners and service technicians. Nate's academic and professional credentials are extensive, including various degrees and certifications in Plumbing, Management, Marketing, Seminary, and Hague Training. He is deeply committed to ongoing education, focusing on the vital aspects of improving organizational health and maintaining the highest standards of integrity and ethics in business operations. For a decade, Nate was instrumental in founding and co-pastoring a church in the Lehigh Valley, gaining extensive experience in the organizational dynamics of non-profits and leading groups towards shared objectives. He has dedicated himself to supporting individuals and families in their quest for complete well-being—mentally, emotionally, and spiritually. Nate prioritizes a harmonious family-work life balance and is devoted to assisting others in finding deeper meaning and purpose in their lives.

**Speaker Bio:**

Angela Kiel is a Strategic Partner Manager at BxB Media | A BDR Company and holds the distinction of being BxB's second employee and first-ever marketing coach. With extensive HVAC industry expertise and years as a Google and SEO specialist, digital marketing coach, and creative strategist, she loves helping contractors and distributors nationwide unlock growth through innovative solutions. Outside of work, she spends time exploring Pennsylvania with her amazing daughter.

**Speaker Bio:**

Nina Jankowski brings a combination of hands-on operating experience and M&A advisory leadership across the portable sanitation and broader environmental services sectors. With a background spanning customer experience leadership at major industry players and her current role advising business owners in the

**Speaker Bio:**

Jerry worked for the City of Cincinnati, Metropolitan Sewer District (MSDGC) for 30 years in Condition Assessment and Cleaning. He is a member of WEF, NUCA, NASTT, ANSI, ISO, and NASSCO, and is Certified in PACP, LACP, MACP, ITCP (Manholes Rehabilitation), ITCP (CIPP). Jerry has trained PACP since 2005 and is a PACP/MACP/LACP Master Trainer. He also serves as technical advisor for NASSCO, advising Municipalities, Engineers and Workers in Sewer and Stormwater throughout North America. Jerry consults and trains on Wastewater and Stormwater Collection Maintenance and Inspection, and on Cross Bore Prevention and Detection. He leads or participates on numerous NASSCO Committees and holds a Class 2 State of Ohio Wastewater Collection License. Jerry has cleaned and inspected hundreds of Laterals, from house to Main Line Sewer, and hundreds of thousands of feet of Mainline sewers. He has reviewed and coded over 1,000,000 feet of main Line sewers in the last 7 years.

Jerry has worked in all areas of Sewer and Stormwater Collections Systems for 37 years and has worked on multiple National Standards for NASSCO, ASCE and WEF. He is currently working on updating NASSCO's Jetter Manual (How to clean Sewers), Large Diameter Sewer Cleaning Guidelines, Smoke Testing Guidelines, ASCE MOP 92, Manhole Rehabilitation.

**Session Code:** TU05

**Session Title:** America's Septic Disposal Crisis: A Roundtable Discussion on Challenges and Solutions

**Date:** 2/17/2026

**Time:** 10:30AM - 12:00PM

**Speaker(s):** Jason Birdsong, CEO & Founder, JT Services

**Speaker Bio:**

Jason Birdsong is a bold leader, nationally recognized industry reformer, and the driving force behind JT Services—one of the most respected plumbing and septic companies in Northeastern Oklahoma. From the trenches to the top, Jason's journey from technician to multi-million dollar CEO is a powerful example of what's possible with grit, integrity, and relentless commitment to growth.

As President of both the Oklahoma Onsite Wastewater Association (OOWA) and the National Association of Wastewater Technicians (NAWT), Jason is leading the charge to elevate the standards, education, and accountability across the wastewater industry on both state and national levels. A dynamic author and presenter, Jason is known for his straight-talk teaching style and solution-focused leadership in tackling America's septic disposal crisis. He challenges contractors, regulators, and business owners to stop chasing symptoms and start solving root problems.

Jason leads with both heart and grit. His passion for doing things the right way—even when it's harder or costs more—is the foundation of JT Services' reputation. As a visionary, he's focused on big-picture growth, yet never misses the small details that make a company truly great. His leadership inspires a culture of accountability, professionalism, and WOW-worthy service.

**Session Code:** TU06

**Session Title:** Women in Wastewater Panel: Profiles of Success and a Vision for the Future

**Date:** 2/17/2026

**Time:** 10:30AM - 12:00PM

**Speaker(s):** Roxanne Groover, Executive Director, Florida Onsite Wastewater Association; Megan Throckmorton, Owner/Operator, Megan's Septic Services LLC; Ashley Donnelly, Technical Training and Sales Development Manager, Infiltrator Water Technologies; Sara Heger, Instructor and Researcher, University of Minnesota

**Speaker Bio:**

Roxanne Groover is currently the Executive Director of the Florida Onsite Wastewater Association (FOWA). She holds an Engineering degree from ODU and in her spare time is attempting to work on her graduate degrees. She wears various hats for FOWA by coordinating and teaching continuing education, outreach to the community regarding onsite wastewater treatment systems, running a not for profit association, and staying extremely active in the politics that affect the Industry. Prior to FOWA she worked as an Environmental Engineer. She belongs to various organizations including ASAE, NOWRA, and NAWT, which assist her in the different aspects of her career.

**Speaker Bio:**

Megan Throckmorton, proudly known as "The Septic Queen," is the owner and operator of Megan's Septic Services, serving communities across Virginia and North Carolina since 2021. A licensed Master Alternative Operator in Virginia and certified Septic Inspector and Pumper in North Carolina, Megan does it all—operating her own pumper truck, performing inspections, managing annual maintenance contracts, repairs, and coordinating new installs.

A proud mom of three sons, Megan believes in leading by example and showing that women belong in every part of the trades. Through her Septic Queen brand & social media platform, she's made it her mission to inspire and empower women to pursue careers in blue-collar industries—because, as she says, "they can't be it if they don't see it."

Her dedication and passion for septic education have earned her national recognition, including being featured on the cover of Pumper Magazine (Jan 2024) and named Southern Piedmont Land and Lake Association Affiliate of the Year (2022). She's also been featured on Ladies Kickin' Ass, Pumpercast, and Not Fragile, where she continues to advocate for education, empowerment, and pride within the wastewater industry.

**Speaker Bio:**

Ashley has a passion for building relationships within the onsite wastewater treatment industry through training and technical education. Ashley entered the onsite wastewater industry over 19 years ago and is committed to the industry and public health. She has a passion for preserving the environment through sound wastewater treatment solutions. In her position at Infiltrator, she leads the Inside Sales Team and is responsible for maintaining and building customer relationships by assisting engineers, contractors and regulators with technical and design information, training, installation, and operation & maintenance of their onsite wastewater needs. In 2020, she launched IWT's webinar program, which is currently accredited in over 10 states and to date has trained over 2,000 attendees on various contemporary industry topics. She serves on various committees within the industry (AzOWRA, TOWA and NOWRA Emerging Professionals). Ashley holds a Bachelor of Arts in communications from Central Connecticut State University.

**Speaker Bio:**

Dr. Sara Heger is a researcher and instructor in the Onsite Sewage Treatment Program at the University of Minnesota, where she also serves as faculty in the Water Resources Science program. A former president of the National Onsite Wastewater Recycling Association, Dr. Heger has spent the past 25 years conducting research and delivering education and technical support to a wide range of audiences, including students, homeowners, small communities, onsite wastewater professionals, and local government agencies. She leads the University of Minnesota's onsite wastewater research program and contributes monthly articles to Onsite Installer and Pumper magazines. Dr. Heger is an active member of the NSF International Committee on Wastewater Treatment Systems and currently chairs Minnesota's Onsite Sewage Treatment System Advisory Committee. She holds a B.S. in Biosystems and Agricultural Engineering, as well as an M.S. and Ph.D. in Water Resources Science.

**Session Code:** TU07

**Session Title:** Making Every Minute Count: Strategies to Improve Our Time, Relationships, Business, and Success in the Wastewater Industry

**Date:** 2/17/2026

**Time:** 1:00PM - 2:00PM

**Speaker(s):** William Duck, Water Quality Supervisor, Portage County Health District, Ravenna Ohio

**Speaker Bio:**

I earned a bachelor's degree in biology from Kent State University and am a Registered Environmental Health Specialist. Since February 2022, I have held a leadership role as the Water Quality Supervisor, where I work as part of a dedicated team focused on improving water quality standards in local communities. With a strong background in Environmental Public Health Programs, I have hands-on experience in the food, private water, wastewater, and stormwater programs. I am an active member of the Ohio Onsite Wastewater Association. I contribute to the field by organizing and presenting at annual continuing education conferences for Portage County's registered installers, service providers, and haulers. I enjoy sharing relevant and practical water quality information, reflecting the important work carried out by my team each day. I strive to inspire others to become better versions of themselves and to contribute positively to the world of water quality.

**Session Code:** TU08

**Session Title:** Game On: Boosting the Impact of Technician Training through Gamification

**Date:** 2/17/2026

**Time:** 1:00PM - 2:00PM

**Speaker(s):** Danielle Wernert, Owner, Upskilled Consulting, LLC

**Speaker Bio:**

With a proven track record in Learning and Development within the trades, Danielle has spent years driving innovation in technician training across the home services industry. Having worked with hundreds of technicians, including many new to their fields, she has been a key player in transforming how training is delivered. Previously named an HVAC News' 40 Under 40, Danielle's mission as owner of Upskilled Consulting is now focused on helping businesses elevate their technician training strategies and analytics. Her experience includes securing over \$500k in sponsorships and collaborating with Veteran Affairs to support team members. Danielle is committed to creating programs that deliver lasting impact for organizations of all sizes.

**Session Code:** TU09

**Session Title:** Improv that Works: Engage, Build, Innovate

**Date:** 2/17/2026

**Time:** 1:00PM - 2:00PM

**Speaker(s):** Stevie Ray, Executive Director, Stevie Ray's Improv Company

**Speaker Bio:**

An expert in improv and its application to the workplace, Stevie Ray has been a nationally recognized keynote speaker and corporate trainer for over thirty-five years. Stevie was the longest running national columnist for the Business Journal Newspapers and is the author of twelve books, including Improv that Works. He is a guest lecturer for the University of Minnesota and the University of St. Thomas MBA program. Stevie is the Executive Director of Stevie Ray's Improv Company, one of the longest running improv organizations in the United States. Stevie is the first person in the country to have designed his own college degree to study the psychology of humor.

**Session Code:** TU10

**Session Title:** Professional Standards for Septic Inspections in Real Estate Transactions: Setting the Bar Before Legislation Does

**Date:** 2/17/2026

**Time:** 1:00PM - 2:00PM

**Speaker(s):** Lee Rashkin, Founder, National Onsite

**Speaker Bio:**

Lee Rashkin holds a degree in Business Administration and has an extensive background in the septic system industry. His career includes serving as the CEO of Presby Environmental, a company renowned for its innovative septic products. Before stepping into his role as CEO, Lee gained invaluable experience by working in various positions across the industry. He has hands-on experience in system installation, inspections, sales, product development, and government relations, giving him a well-rounded understanding of the field.

Lee's career is marked by his ability to bring a global perspective to the septic industry. He has successfully opened and managed markets in the United States, Canada, Europe, and Australia, allowing him to stay abreast of international protocols, trends, and best practices. Currently, Lee leads National Onsite, where he focuses on integrating technology into septic services. Over the past few years, he has dedicated himself to understanding the intersection of the septic industry and technology.

**Session Code:** TU11

**Session Title:** Smarter Equipment, Smarter Business: The Technology That Changes Everything for PROs

**Date:** 2/17/2026

**Time:** 1:00PM - 2:00PM

**Speaker(s):** Jonah Chilton, CEO, ServiceCore; John Babcock, CEO, Satellite Industries

**Speaker Bio:**

Jonah Chilton is the CEO of ServiceCore. He is passionate about ServiceCore's purpose: to enrich customers' lives as they create a cleaner world.

**Speaker Bio:**

John Babcock joined Satellite Industries in 1992 as a Customer Service Representative, advancing through multiple leadership positions in the company from VP of Satellite Japan, VP Supply Chain, VP Finance, CFO, President and now as CEO. Successfully overseeing multiple acquisitions and being instrumental in key growth strategies, Babcock has a proven track record, dedication to the company mission, integrity, and an innovative vision to drive Satellite to new heights.

**Session Code:** TU12

**Session Title:** Nozzles: Physics of Step Cleaning and the Inherent Dangers During their Use

**Date:** 2/17/2026

**Time:** 1:00PM - 2:00PM

**Speaker(s):** Rusty Nezat, Director, Nezat Training and Consulting Inc.

**Speaker Bio:**

Rusty Nezat has been involved in the sewer cleaning industry for over 30 years. He is currently the director of Nezat Training and Consulting, Inc. Rusty has performed extensive evaluation and testing of sewer cleaning nozzles and methodologies associated with sewer cleaning procedures. He holds 5 US Patents related to large diameter sewer cleaning systems. He has developed numerous sewer cleaning video training programs. He provides evaluations, classroom training, and field training to organizations (municipalities, contractors, and other collection system owners/operators) throughout the US and has trained hundreds of sewer cleaning operators. His core training program, Sewer Cleaning 102, is accredited with most state wastewater licensing boards in the USA for trainees to receive CEUs and PDHs towards their wastewater license renewal. The main goal of this training is to reduce equipment downtime, increase daily production rates, and, most importantly, increase safety awareness.

**Session Code:** TU13

**Session Title:** Making Room for Yourself at the Table: Finding Your Voice and Confidence

**Date:** 2/17/2026

**Time:** 1:00PM - 2:00PM

**Speaker(s):** Dawn Rohrs, VP & Education Coordinator, Cyclone Septics | That Septic Girl

**Speaker Bio:**

Dawn Rohrs is a chemical engineer, business owner and author with 20 years in the oil & gas industry and nearly a decade in wastewater, bringing a wealth of experience in environmental sustainability, and onsite wastewater management. As the co-founder of Cyclone Septics and the online persona That Septic Girl, she is dedicated to advancing sustainable practices, industry education, and innovative solutions, while also serving in leadership roles with the Oklahoma Onsite Wastewater Association and the National Association of Wastewater Technicians.

**Session Code:** TU14

**Session Title:** Hit by a Truck Theory

**Date:** 2/17/2026

**Time:** 2:30PM - 3:30PM

**Speaker(s):** Kathy Nielsen, Owner, Operations Excellence/Chicken Lady Speaks

**Speaker Bio:**

Kathy Nielsen is a service industry veteran with over 20 years of experience in HVAC, plumbing, and coaching. A former GM turned leadership coach and ServiceTitan Certified Provider, she specializes in developing strong office operations, leadership skills, and smarter hiring strategies. Known in the industry as "The Chicken Lady," Kathy's down-to-earth style and real-world experience make her a sought-after speaker and coach.

**Session Code:** TU15

**Session Title:** WWETT Young Professionals Award Winners Panel: Opportunities for the Next Generation of Wastewater Pros

**Date:** 2/17/2026

**Time:** 2:30PM - 3:30PM

**Speaker(s):** Jonathan Kaiser, Project Manager, Infiltrator Water Technologies; Ben Irvin, Senior Technical Trainer & Product Specialist, Roto-Rooter Corporation; Tracy Flint, Senior Project Manager, C&L Water Solutions; Shelby Garrett, Owner, Operator, Installer, A&A Septic Grand County

**Speaker Bio:**

Jon joined Infiltrator Water Technologies in 2016 as a Project Engineer after graduating with his B.S. in Environmental Engineering from the University of Vermont. He is currently a project manager and spends his time at Infiltrator working on research and development initiatives and new product development. Jon also serves as the Chair of the National Onsite Wastewater Recycling Association (NOWRA) Emerging Professionals Committee. He is also a presenter and published author on many industry-related topics and recently earned his Master of Engineering degree from the University of Connecticut.

**Speaker Bio:**

Ben Irvin is part of a team at Roto-Rooter where he specializes in trenchless technologies. Drawing on his field experience and a deep understanding of numerous manufacturer systems and processes, he delivers training that focuses on technical accuracy with practical application. Ben is dedicated to helping professionals build the skills and confidence needed for success while supporting the industry's growth through best practices and innovative solutions.

**Speaker Bio:**

Tracy Flint is a graduate of Arizona State University and became a quick cornerstone of the trenchless industry in Colorado. Throughout her career, she has faced many challenges with resilience and overcame obstacles with creative solutions with a relentless drive for success. While leading up the trenchless division in Colorado, she has installed over a million feet of UV CIPP and has been at the forefront of countless projects utilizing other trenchless technologies such as lateral rehabilitation and large diameter slip lining. She prides herself on valued customers relationships and creates a team environment wherever she goes.

**Session Code:** TU16

**Session Title:** Equal Distribution: It's Time to Raise the Bar

**Date:** 2/17/2026

**Time:** 2:30PM - 3:30PM

**Speaker(s):** Larry Stephens, PE, President, Owner, Stephens Consulting Services, PC

**Speaker Bio:**

Larry has spent over 55 years now in the onsite wastewater treatment industry, the last 45 as the owner of Stephens Consulting Services, PC. Onsite and smaller scale wastewater treatment systems have been his focus and specialty. Larry's career spans 12 years as a regulator and 45 years as a designer and a partner with his son as operation and maintenance providers.

Larry holds a B.S. in Civil Engineering from Michigan State University and a Masters of Engineering from the University of Florida. He has been a registered professional engineer in Michigan since 1971.

**Session Code:** TU17**Session Title:** Sewer Camera Lateral Inspections: The Keys to Success**Date:** 2/17/2026**Time:** 2:30PM - 3:30PM**Speaker(s):** Frank Taciak, Owner, C. A. Taciak & Sons**Speaker Bio:**

Frank speaks about underground plumbing from hands on experience. Since the age of 27, Frank has consistently grown and prospered his own family sewer/septic business as both a sole owner and salesman. His experience over the last 40 years includes speaking to groups about business and working in the plumbing field. The knowledge that he uses to continue this success comes not only from extensive experience, but also from many seminars and trade shows. This ongoing education and experience has shown him that sewer cameras are the first step to great probability.

**Session Code:** TU18**Session Title:** The 2025 Portable Sanitation Benchmark Report**Date:** 2/17/2026**Time:** 2:30PM - 3:30PM**Speaker(s):** Jonah Chilton, CEO, ServiceCore**Speaker Bio:**

Jonah Chilton is the CEO of ServiceCore. He is passionate about ServiceCore's purpose: to enrich customers' lives as they create a cleaner world.

**Session Code:** TU19**Session Title:** Evaluation and Comparison of Recycling Combination Sewer Cleaning Trucks**Date:** 2/17/2026**Time:** 2:30PM - 3:30PM**Speaker(s):** Mike Ambroziak, Principal, AMKA Services; Barrett Brickner, Wastewater Superintendent, City of Mesa**Speaker Bio:**

Mike has spent his more than 24-year career building knowledge and understanding of the water and wastewater industry in the Southwest United States, working for two national consulting engineering companies and most recently building a specialized manufacturer representative/underground construction contracting business. Mike's experience and participation has solidified him as a leader in water/wastewater solutions and technology, and a knowledgeable contact for clients, both big and small, to turn to for their infrastructure needs.

**Speaker Bio:**

Barrett Brickner has over 20 years of experience in municipal water and wastewater operations. He has his grade 4 operator certification in both collections and distribution. Currently he is the wastewater

collections superintendent for the City of Mesa, which is the third largest wastewater system in the state of Arizona.

**Session Code:** TU20

**Session Title:** Septic Strong: The Women's Playbook for Leading & Thriving

**Date:** 2/17/2026

**Time:** 2:30PM - 3:30PM

**Speaker(s):** Kimberly Turner, Owner & CEO, Turner Septic; Tanya Wilson, Owner & CEO, HomeField Onsite Environmental

**Speaker Bio:**

Kimberly Turner is the founder and field force behind Turner Septic, a woman-owned, boots-on-the-ground septic company proudly serving the Mount Washington Valley region of New Hampshire and western Maine. Known for leading with grit, heart, and authenticity, Kimberly balances the physical demands of being a technician in the field with the operational responsibilities of running a business—and she does it all while bringing a fresh, relatable voice to the septic industry.

With over a decade of hands-on experience, Kimberly is passionate about breaking stereotypes and encouraging more women to explore careers in the wastewater world. Her dynamic TikTok presence has grown to over 16,000 followers, where she shares everything from septic education to day-in-the-life moments with humor, honesty, and a whole lot of dirt. Her content resonates far beyond her region, creating visibility and pride for a trade that is often overlooked.

Kimberly is committed to elevating the industry and the people in it. She believes in empowering women through transparency, storytelling, and shared knowledge. Whether she's leading a crew, managing customer relationships, or mentoring the next generation, Kimberly brings a grounded, authentic leadership style that inspires others to show up fully—as they are—and thrive. Her mission is to prove that there's room in this industry for anyone willing to dig in and lead from the heart.

**Speaker Bio:**

Tanya Wilson is the Owner & CEO of HomeField East Valley and Co-Founder of HomeField Onsite Environmental, pioneering the future of septic services through innovation and franchise development. She is also the Founder and Community Coach of Ladies Kickin Ass, a podcast and membership dedicated to empowering ambitious women in home service industries. With a passion for leadership, business growth, and community building, Tanya helps others step into their power, ignite their ambition, and create lasting legacies.

**Session Code:** TU21

**Session Title:** Building Your Online Presence: Social Media, SEO and PR for the Trades

**Date:** 2/17/2026

**Time:** 4:00PM - 5:00PM

**Speaker(s):** Dawn Rohrs, VP & Education Coordinator, Cyclone Septics | That Septic Girl

**Speaker Bio:**

Dawn Rohrs is a chemical engineer, business owner and author with 20 years in the oil & gas industry and nearly a decade in wastewater, bringing a wealth of experience in environmental sustainability, and onsite wastewater management. As the co-founder of Cyclone Septics and the online persona That Septic Girl, she is dedicated to advancing sustainable practices, industry education, and innovative solutions, while also serving in leadership roles with the Oklahoma Onsite Wastewater Association and the National Association of Wastewater Technicians.

**Session Code:** TU22

**Session Title:** The Perfect Pump Chamber

**Date:** 2/17/2026

**Time:** 4:00PM - 5:00PM

**Speaker(s):** Dennis Hallahan, Technical Director, Infiltrator Water Technologies

**Speaker Bio:**

Dennis F. Hallahan, P.E., is the Technical Director of Infiltrator Water Technologies. Dennis has over thirty years of experience with the design and construction of on-site wastewater treatment systems. He has authored several articles for on-site industry magazines and has given numerous presentations nationally on the science and fundamentals of on-site wastewater treatment systems. Dennis also oversees a department that is responsible for product research and testing for both Universities and private consultants. The department develops system sizing charts for national and international codes, and assists engineers in the design of large decentralized systems, some in excess of 1 million gallons per day.

He received his MS in civil engineering from the University of Connecticut and his BS in civil engineering from the University of Vermont. Dennis is a registered professional engineer in Connecticut. He has been with Infiltrator Water Technologies for over 20 years and in his current position as Technical Director, he is responsible for the technology transfer between Infiltrator and the regulatory and design communities. Dennis also holds several patents for on-site wastewater products.

Member ASCE, WEF, NOWRA, has served as chairman of the NOWRA Technical Practices Committee and also serves on the NOWRA Educational Committee. Dennis is also a member of the New England Water Environment Federation and serves on the Small Communities Committee.

**Session Code:** TU23

**Session Title:** How to Win in Trenchless Today: Independent Trenchless Q&A Panel

**Date:** 2/17/2026

**Time:** 4:00PM - 5:00PM

**Speaker(s):** Steve Maszczak, CEO, Pinnacle Trenchless Consulting

**Speaker Bio:**

With firsthand experience owning and operating a trenchless lining company, along with a background working alongside CIPP manufacturers and managing countless residential, commercial, and municipal projects, Steve understands trenchless from every angle.

After years of learning the hard way, he founded Pinnacle Trenchless Consulting to be the resource he wished he had when starting out. Today, Steve and his team of CIPP experts help contractors across the U.S. fast-track their success in trenchless sewer repairs—with practical support, strategic insight, and real-world experience.

**Session Code:** TU24

**Session Title:** Engineering Civilized Society: A Journey of Human History Through the Sewer, Part One

**Date:** 2/17/2026

**Time:** 4:00PM - 5:00PM

**Speaker(s):** Joe Schotthoefer, VP Operations, Doetsch Environmental Services

**Speaker Bio:**

Joe Schotthoefer is VP of Operations for Doetsch Environmental Services, a fifth-generation family owned business. He is Past-President of the Board of Directors at NASSCO. Joe is a mechanical engineer by

education, but field engineering specialist by trade. Joe crafted his skills on the shop floor, at the jobsite and in the pipe. His company is the present curator of the Sewer History Exhibit on permanent display in Detroit, MI.

**Session Code:** TU25

**Session Title:** How to Get the Most Out of Your Hydrovac

**Date:** 2/17/2026

**Time:** 4:00PM - 5:00PM

**Speaker(s):** Nick DeMagistris, Hydrovac Sales Manager, Transwest

**Speaker Bio:**

For the last 10 years Nick has been with the Transwest team, and of that 9 years with the hydrovac division.

Initially covering the Western United States from Arizona, Utah, Nevada, California, Oregon, Washington, Idaho, Hawaii, and Alaska. For the last 4 years he has served as the National Sales Manager for the Hydrovac Division of Transwest. In addition to covering key markets he assists his team with sales, parts, technical and trouble shooting support.

He has gotten a true "hands on education" by working in the field side by side with customers, operators, and their teams on their job sites to help better understand the roles hydrovacs play in the underground construction industry. Nick works hand in hand with companies to help with their hydrovac, truck, & equipment needs & solutions, along with operator training, and helping get systems in place to improve operations, training, efficiencies, and safety around hydro excavation equipment and jobs.

"Being active in the field and in the mud with the crews is a vital part to really understanding what operators and teams are faced with everyday. If you can do that, you are better suited to help with real world solutions that work."

**Session Code:** TU26

**Session Title:** Grease 4 Profit

**Date:** 2/17/2026

**Time:** 4:00PM - 5:00PM

**Speaker(s):** Biojoe Renwick, Co-Owner and Head Honcho, Green Energy Biofuel

**Speaker Bio:**

With 18 years of expertise in the GREASE industry, BioJoe has specialized in refining waste streams and developing the South's highest-output biofuel feedstock plants, achieving production levels exceeding 500,000 gallons of finished product oil and fat monthly. His comprehensive experience spans the entire value chain, including collections, processing, sales, and end-use applications. BioJoe has cultivated extensive knowledge across all operational aspects of the biofuel feedstock sector. This hands-on experience has positioned him as a versatile expert in sustainable waste-to-energy conversion systems.

**Session Code:** TU27

**Session Title:** The Secret Weapon in Sales? Women.

**Date:** 2/17/2026

**Time:** 4:00PM - 5:00PM

**Speaker(s):** Sarah Seals, Sales, The Lavatory

**Session Code:** NAWT

**Session Title:** NAWT Vacuum Truck Technician Training Course

**Date:** 2/17/2026

**Time:** 8:00AM - 5:00PM

**Speaker(s):** Jeff Rachlin, VP & Education Coordinator, OnSite Management, Inc.

**Speaker Bio:**

Jeff has been working in the onsite industry since 1980. He is a partner in OnSite Management, Inc., a full-service wastewater company located in West Chester, PA. OnSite inspects, designs, services, pumps, maintains, and installs septic systems. Jeff has been a PA certified sewage enforcement officer (SEO) since 1997. He also holds a master plumber's license and a master electrician's license. Jeff is a member of the Pennsylvania Septage Management Association's (PSMA) Education Committee as well as the National Association of Wastewater Technicians' (NAWT) Education Committee.

In February of 2023, Jeff received the industry's highest honor by being awarded the Ralph Macchio Lifetime Achievement Award.

**Session Code:** MKTG

**Session Title:** Dominate Your Local Market: A Hands-On Workshop for Local Business Success

**Date:** 2/17/2026

**Time:** 9:00AM - 12:30PM

**Speaker(s):** Suzan Chin-Taylor, MSc, CEO, Creative Raven

**Speaker Bio:**

Suzan Chin-Taylor, MSc is an international entrepreneur, published author, course creator and keynote speaker. Her firms, The TUIT Group and Creative Raven, take the mystery out of digital marketing and PR to help businesses in the wastewater infrastructure, treatment and related civil infrastructure sectors thrive. She also hosts a weekly show, the DooDoo Diva's Smells Like Money podcast, dedicated to the wastewater industry, with a mission to deliver industry know-how from industry pros who know how.

Many of her articles have been featured on the cover of well-known industry journals such Municipal Sewer & Water, Treatment Plant Operator, Cleaner and Trenchless Technology, She is a contributing author to The Art of Connection – Volume I and II that are in the Library of Congress.

She has appeared on numerous industry conference stages such as PCEE, Tri-States, NRWA and WWETT. As a 25+ veteran of the wastewater and trenchless fields, she has a deep understanding and love for what professionals in this vital industry do every day and what it takes to be successful. Learn more about Suzan on her LinkedIn profile: <https://www.linkedin.com/in/creativeraven/> or on her websites <https://creativeraven.com> and <https://thetuitgroup.com>

**Session Code:** WE01

**Session Title:** Four Lead Generation Mistakes You Might Be Making in Your Business...and How to Fix Them!

**Date:** 2/18/2026

**Time:** 8:30AM - 9:30AM

**Speaker(s):** Angela Kiel, Strategic Partner Manager, BDR

**Speaker Bio:**

Angela Kiel is a Strategic Partner Manager at BxB Media | A BDR Company and holds the distinction of being BxB's second employee and first-ever marketing coach. With extensive HVAC industry expertise and years as a Google and SEO specialist, digital marketing coach, and creative strategist, she loves helping contractors and distributors nationwide unlock growth through innovative solutions. Outside of work, she spends time exploring Pennsylvania with her amazing daughter.

**Session Code:** WE02

**Session Title:** Preserving Casper's Critical Infrastructure: A Successful Large-Diameter Pipeline Trenchless Renewal Project

**Date:** 2/18/2026

**Time:** 8:30AM - 9:30AM

**Speaker(s):** Mark Wade, President, BlueWater Solutions Group, Inc.

**Speaker Bio:**

Mark is President of BlueWater Solutions Group. He has a BSCE from the University of Michigan and MSCE from the University of Missouri. He is a licensed professional engineer in several states. Since 1976 he has accumulated a broad range of experience in the improvement and management of water and wastewater conveyance systems. He has managed more than 1,100 projects and programs related to buried pipeline systems. He has also authored and presented several papers related to conveyance system evaluation and rehabilitation. Several have been published in trade magazines, journals, manuals-of-practice, and books. He currently provides senior-level technology and project management oversight for several current assessment and trenchless renewal projects throughout North America and western Europe.

**Session Code:** WE03

**Session Title:** Leveraging Advanced Locating Equipment to Map Underground Infrastructure

**Date:** 2/18/2026

**Time:** 8:30AM - 9:30AM

**Speaker(s):** Rodolfo Cabello, Product Marketing Manager, Utility Locating, Subsite

**Speaker Bio:**

Rodolfo Cabello boasts over a decade of expertise in the underground construction industry. Hailing from Perry, Oklahoma, where he was immersed in the environments of Ditch Witch and Subsite, Rodolfo embarked on his career through a "Summer Help" program at Ditch Witch. His journey began in the shear shop and evolved through diverse roles in sales, technical support, and customer service. Currently serving as the Utility Locating Product Manager for Subsite, Rodolfo is instrumental in delivering innovative and effective solutions to underground professionals worldwide. He holds a Bachelor of Business Administration in International Trade from the University of Central Oklahoma.

**Session Code:** WE04

**Session Title:** Troubleshooting Septic Systems and Standard Practice for New Installations

**Date:** 2/18/2026

**Time:** 8:30AM - 9:30AM

**Speaker(s):** Travis Gemmell, Owner, Walnut Grove Excavating

**Speaker Bio:**

With 20 years in the food service industry, Travis Gemmell worked his way from entry-level to a corporate role. However, after years of weekly travel and navigating corporate politics, he realized it wasn't the path he wanted. Seeking a new challenge, Travis transitioned into the excavation industry and quickly developed a passion for septic systems. Over the last nine years, he has honed his skills in troubleshooting and repairing septic systems, gaining extensive knowledge of the installation process. Travis is eager to share his expertise and help fellow professionals in the excavation and septic community overcome challenges, improve their work, and grow their businesses. His unique experience blends corporate insights with practical, hands-on skills in the field, making him a valuable resource for peers in the industry.

**Session Code:** WE05

**Session Title:** The Big Hole in Confined Space Training: Gas Monitor Training

**Date:** 2/18/2026

**Time:** 8:30AM - 9:30AM

**Speaker(s):** Jason Call, President, TINOSI, Inc.

**Speaker Bio:**

Jason Call, President of TINOSI, Inc., is an internationally known safety product specialist with 30 years of experience. For 9 years, he was the S CA & AZ rep for Honeywell gas monitors.

A frequent speaker at several industry conferences, he has trained SoCal Edison, US Marines, Arizona Public Service, Los Angeles County Sanitation, Orange County Sanitation, Tucson Water, Tucson Electric Power, Central Arizona Project, Clark Construction, Kiewit, Hensel Phelps, Sundt, Los Angeles County Water & Power, General Dynamics, San Diego Gas & Electric, UCLA, UCSD, and others. Jason has also worked with Homeland Security to train domestic and foreign militaries.

**Session Code:** WE06

**Session Title:** From Crisis to Compliance: Achieving Operational Excellence in Industrial Wastewater Management

**Date:** 2/18/2026

**Time:** 8:30AM - 9:30AM

**Speaker(s):** John Brenan, Principal, Solution Group; Mike Silver, VP of Operations, Solution Group

**Speaker Bio:**

John Brenan is the President and co-founder of Solution Group, a full-service water management company providing operations, engineering, and chemical solutions to the industrial and municipal wastewater treatment sectors. His career includes founding a successful wastewater chemistry business prior to establishing Solution Group in 2012, driven by a deep understanding of industrial processes; wastewater treatment facility design, build and operations for both industrial and municipal clients; and a commitment to environmental stewardship. In his current role, John focuses on technical operations and business development, leveraging his decades of experience to address complex wastewater challenges for their clientele.

**Speaker Bio:**

Leveraging 40 years of leadership experience gained through a distinguished 28-year career in the United States Air Force and over a decade in the civilian sector, Mike Silver currently serves as the Vice President of Operations and Human Resources at Solutions Group. In this executive role, he coordinates resources and personnel to meet customer expectations, drawing upon his proven ability to lead strategic change and foster strong interpersonal relationships. Mike's leadership is characterized by his passion for developing people, his capacity to build inclusive environments, and his commitment to finding win-win solutions, guided by the principle of prioritizing the well-being of his team.

**Session Code:** WE07

**Session Title:** Breaking Down the Books: P&L and Balance Sheet Essentials

**Date:** 2/18/2026

**Time:** 10:00AM - 11:00AM

**Speaker(s):** Kasey Stanley, Lead Accounting Coach, BDR

**Speaker Bio:**

Kasey Stanley is a lead accounting coach and trainer with Business Development Resources (BDR), the industry's premier business training and home service coaching provider. With over 20 years of

accounting experience and the last 10+ years in the HVAC industry, Kasey brings considerable expertise and practical experience to her role as a coach and trainer. She has extensive knowledge of bookkeeping, dispatching, office operations and management, IT systems, website and marketing programs, service operations, and installation processes. Learn more about BDR at [www.bdrco.com](http://www.bdrco.com).

**Session Code:** WE08

**Session Title:** NASSCO PACP: How Can Your Municipality or Business Benefit?

**Date:** 2/18/2026

**Time:** 10:00AM - 11:00AM

**Speaker(s):** Nick Spano, President, Essential Equipment; Jerry Weimer, Owner, Jerry Weimer Consulting

**Speaker Bio:**

Nick holds a BS in Construction Management from LSU & an MBA from LSU. He has managed multiple multi-million dollar sewer assessment projects over the better part of a decade in many distinct cities like Honolulu, Long Island, NY, Hattiesburg, MS, Nashville, TN, New Orleans, LA and others using a wide variety of tools including: Smoke testing, flow monitoring, CCTV, Cleaning, SL-RAT, Sonar & Panoramo Manhole inspections.

Nick served on the NASSCO committee that created NASSCO's standard guidelines for cross-bore inspection while leading crews performing cross bore inspections in Texas & Louisiana. Later, he was charged with hiring and training all new employees for a large contractor in the southeast, where he developed course work, lectures, tests and hands-on training for the new hires. Nick has also been a certified PACP trainer for NASSCO for nearly 7 years and has trained hundreds of CCTV operators, Data review technicians, and engineers in PACP in that time.

In 2020, Nick founded Essential Equipment, a company that provides sewer inspection and cleaning equipment, repairs and training to municipalities and contractors across Texas & Oklahoma. Recently, Nick has become the founder and first committee chair for the NASSCO Young Professionals Committee. The committee is responsible for bringing awareness to the incoming workforce about the opportunities in the industry.

**Speaker Bio:**

Jerry worked for the City of Cincinnati, Metropolitan Sewer District (MSDGC) for 30 years in Condition Assessment and Cleaning. He is a member of WEF, NUCA, NASTT, ANSI, ISO, and NASSCO, and is Certified in PACP, LACP, MACP, ITCP (Manholes Rehabilitation), ITCP (CIPP). Jerry has trained PACP since 2005 and is a PACP/MACP/LACP Master Trainer. He also serves as technical advisor for NASSCO, advising Municipalities, Engineers and Workers in Sewer and Stormwater throughout North America. Jerry consults and trains on Wastewater and Stormwater Collection Maintenance and Inspection, and on Cross Bore Prevention and Detection. He leads or participates on numerous NASSCO Committees and holds a Class 2 State of Ohio Wastewater Collection License. Jerry has cleaned and inspected hundreds of Laterals, from house to Main Line Sewer, and hundreds of thousands of feet of Mainline sewers. He has reviewed and coded over 1,000,000 feet of main Line sewers in the last 7 years.

Jerry has worked in all areas of Sewer and Stormwater Collections Systems for 37 years and has worked on multiple National Standards for NASSCO, ASCE and WEF. He is currently working on updating NASSCO's Jetter Manual (How to clean Sewers), Large Diameter Sewer Cleaning Guidelines, Smoke Testing Guidelines, ASCE MOP 92, Manhole Rehabilitation.

**Session Code:** WE09

**Session Title:** Factors of Safety: In the Field and in Design

**Date:** 2/18/2026

**Time:** 10:00AM - 11:00AM

**Speaker(s):** Ashley Donnelly, Technical Training and Sales Development Manager, Infiltrator Water Technologies; Jonathan Kaiser, Project Manager, Infiltrator Water Technologies; Justin Jobin, Senior Regulatory Specialist, Infiltrator Water Technologies

**Speaker Bio:**

Ashley has a passion for building relationships within the onsite wastewater treatment industry through training and technical education. Ashley entered the onsite wastewater industry over 19 years ago and is committed to the industry and public health. She has a passion for preserving the environment through sound wastewater treatment solutions. In her position at Infiltrator, she leads the Inside Sales Team and is responsible for maintaining and building customer relationships by assisting engineers, contractors and regulators with technical and design information, training, installation, and operation & maintenance of their onsite wastewater needs. In 2020, she launched IWT's webinar program, which is currently accredited in over 10 states and to date has trained over 2,000 attendees on various contemporary industry topics. She serves on various committees within the industry (AzOWRA, TOWA and NOWRA Emerging Professionals). Ashley holds a Bachelor of Arts in communications from Central Connecticut State University.

**Speaker Bio:**

Jon joined Infiltrator Water Technologies in 2016 as a Project Engineer after graduating with his B.S. in Environmental Engineering from the University of Vermont. He is currently a project manager and spends his time at Infiltrator working on research and development initiatives and new product development. Jon also serves as the Chair of the National Onsite Wastewater Recycling Association (NOWRA) Emerging Professionals Committee. He is also a presenter and published author on many industry-related topics and recently earned his Master of Engineering degree from the University of Connecticut.

**Speaker Bio:**

Justin Jobin is an environmental scientist with over two decades of decentralized wastewater experience which started at the New England Onsite Wastewater Training Program at the University of Rhode Island, where he co-authored many publications and assisted in industry training. He also served 15 years as the Wastewater Management Specialist and GIS Coordinator for the Town of Jamestown, RI where he implemented and ran the town's Wastewater Management District and used GIS analysis to inform science-based regulations to address the cumulative impact of nonpoint source pollution in environmentally sensitive areas. Mr. Jobin recently served over six years as the Environmental Projects Coordinator for the Suffolk County NY, Department of Health Services and an additional 4 years as the Wastewater Management Consultant for Nassau County's Soil and Water Conservation District where he continued to address the region's nitrogen pollution crisis by advancing several key elements of the Long Island Nitrogen Action Plan (LINAP), including his work as a lead architect and project manager of the nitrogen-reducing septic system grant programs on Long Island, which have received over \$60M in Federal, State, and County Funding to date. He currently serves as a Senior Regulatory Specialist with Infiltrator Water Technologies.

**Session Code:** WE10

**Session Title:** Essential PPE for Safe Plumbing and Pipe Repair Practices

**Date:** 2/18/2026

**Time:** 10:00AM - 11:00AM

**Speaker(s):** Dennis Pivin, Director Health, Safety and Environmental, NASSCO

**Speaker Bio:**

Mr. Pivin has over 25 years of professional experience in safety, health and environmental program

development, implementation and management. Mr. Pivin has a BS in Biology/Chemistry and is a Certified Safety Professional (CSP), an Associate Safety Professional (ASP), a Certified Health and Safety Technician (CHST) as well as a Certified Instructional Trainer (CIT) with the Board of Certified Safety Professionals. He is the Past President of the St. Louis Chapter of the American Society of Safety Professionals, is the Chair of the NASSCO Health and Safety Committee, and is currently serving as a Subject Matter Expert with NIOSH for a safety study on the CIPP industry.

**Session Code:** WE11

**Session Title:** Artificial Intelligence in Sewer Infrastructure: A New Standard for Condition Assessment

**Date:** 2/18/2026

**Time:** 10:00AM - 11:00AM

**Speaker(s):** Jax Vollmer, AI Services Manager, ITpipes

**Speaker Bio:**

With over 24 years of experience in underground utility management, inspection, and repair, Jax Vollmer has steadily built her career by transitioning from contracting to consulting to better serve asset owners and managers. Her move into software allowed her to focus more on data collection and AI, where her sharp attention to detail in sewer and stormwater CCTV inspections has been invaluable. Jax is also skilled in integrating field-collected data into inventory systems, including GIS, and has over a decade of experience working with the NASSCO standard, making her proficient in database applications like SQL, ESRI, QGIS, and MS Access.

Jax is committed to contributing to the industry by leading the ADR workgroup for NASSCO and serving on several NASSCO committees. Her hands-on expertise in underground utility installation, rehabilitation, and maintenance enables her to provide valuable insights into asset management and cost analysis. Passionate about data accuracy and knowledge-sharing, she remains dedicated to driving meaningful improvements in the industry.

**Session Code:** WE12

**Session Title:** Breaking Ground: Fundamentals of Hydro Excavation

**Date:** 2/18/2026

**Time:** 10:00AM - 11:00AM

**Speaker(s):** Kristy Black, Owner/Founder, Black Hydrovac LLC; Michelle Wynne, Ontario Hydrovac Sales, Summit Truck Equipment Canada

**Speaker Bio:**

Kristy Black is the owner and founder of Black Hydrovac, a specialty construction company providing vacuum excavation services in Virginia, Maryland, and Washington, D.C. She established the company in 2020, a year defined by uncertainty and change, launching the business with just two trucks, two employees, and a strong vision for creating something exceptional.

Today, Black Hydrovac has grown into a trusted partner specializing in hydro and air vacuum excavation. The company is committed to protecting underground utilities and infrastructure, helping contractors avoid utility strikes, and ensuring the safety and success of mission-critical projects, including data centers, hospitals, and military installations.

Kristy's leadership is driven by a passion for developing high-performing teams and fostering professional growth. She values integrity, innovation, and strong relationships, and believes deeply in the importance of doing the right thing—even when it's challenging.

For Kristy, Black Hydrovac represents more than a business. It's an opportunity to shape industry standards, support remarkable clients, and empower her team to achieve excellence.

**Speaker Bio:**

Michelle Wynne is a Sales Representative at Summit Truck Equipment Canada Ltd., where she specializes in helping clients find the ideal hydrovac equipment solutions tailored to their unique needs. With her background as a former hydrovac operator, Michelle brings practical, hands-on knowledge that resonates deeply with customers across Ontario.

At Summit Truck Equipment, Michelle is known for her engaging approach, providing thorough equipment demonstrations, personalized training sessions, and ongoing support to her clients. She also leverages her expertise in social media to educate customers and promote industry best practices effectively.

Michelle's journey from the field to sales equips her with a genuine understanding of the challenges clients face. She focuses on building strong, long-term relationships based on trust and clear communication, ensuring that every customer feels confident and informed when investing in their equipment.

**Session Code:** WE13

**Session Title:** Business Domination: The Proven Path to More Money, Less Stress and a Business You Love Again

**Date:** 2/18/2026

**Time:** 11:30AM - 12:30PM

**Speaker(s):** Mike Agugliaro, Owner, FuDogGroup

**Speaker Bio:**

At 15, Mike Agugliaro was on his own with nothing but determination. He transformed that grit into a \$32M/year home service business with 200+ employees, 165 trucks, and 34,000+ annual customers.

He then founded CEO Warrior, the trade industry's premier coaching company, where he trained 20,000+ professionals and guided 1,000+ companies to seven and eight-figure revenues before selling to private equity in 2020. Today, through FuDog Group, Mike helps \$1M-\$10M business owners scale rapidly, build sustainable wealth, and achieve life mastery. His approach combines strategic growth tactics with personal development principles that create both business success and life fulfillment.

As the author of 28+ books and a global speaker, Mike delivers actionable insights from his entrepreneurial journey. He doesn't deal in theory, he provides proven strategies from someone who has built, scaled, and successfully exited businesses. Mike Agugliaro embodies the entrepreneur's journey: starting with nothing, building something extraordinary, and now helping others create their own success stories and lasting legacies.

**Session Code:** WE14

**Session Title:** Intelligent Public Works Management: Naperville's Transformation of Condition Assessment

**Date:** 2/18/2026

**Time:** 11:30AM - 12:30PM

**Speaker(s):** Tony Conn Sr., Deputy Director Water Utility, City of Naperville, IL; Joe Purtell, Managing Director - Software Division, CUES

**Speaker Bio:**

Tony Conn Sr. is the Deputy Director of Water Operations for the City of Naperville Water Utility, bringing over 40 years of experience in the water industry, including 33 years with Naperville. He oversees a broad

range of services, including water supply and distribution, wastewater collection and pumping, stormwater pumping, and serves as the utility's Cyber Security and SCADA administrator. Tony is a certified Water and Wastewater Operator through the Illinois Environmental Protection Agency and holds multiple certifications from NASSCO, including PACP, LACP, MACP, and ITCP for inspection and rehabilitation of Cured-in-Place Pipe and manholes. He is an active member of several NASSCO and Illinois Water Environment Association (IWEA) committees and has been recognized with the IWEA Golden Manhole Award. His educational background includes Electrical Automation and Industrial Maintenance.

**Speaker Bio:**

Joe Purtell has 35 years of technology experience working in software engineering and deployment. Joe is the Managing Director of the CUES Software Division, a 60 year old manufacturing and professional services company which makes robotic inspection equipment and decision support software for managing buried pipeline infrastructure that enables advanced decision making for municipal infrastructure. Prior to joining CUES, he worked at the General Electric Company and later at Boston-based strategy consulting firm, Benchmarking Partners, helping companies adopt information technology to improve productivity. Cues invests heavily in R&D and for over twenty years, Joe has overseen development of software platform technologies including Cloud SAAS and Artificial Intelligence systems to improve infrastructure condition assessment and automate municipal asset management business processes. He has been published in Underground Infrastructure Magazine (UIM), Municipal Sewer & Water Magazine, Trenchless Technology, Stormwater Magazine and other periodicals. Mr. Purtell is also a co author of a US Patent.

**Session Code:** WE15

**Session Title:** Let's Make a Dirty Movie! Embracing Video to Train Wastewater Professionals

**Date:** 2/18/2026

**Time:** 11:30AM - 12:30PM

**Speaker(s):** Joseph Blackman, Founder, Vitendo Training Solutions

**Speaker Bio:**

Joseph Blackman is the founder of Vitendo Training Solutions, a company dedicated to modernizing municipal workforce training through simple, customized video-based SOPs. With a background in heavy equipment sales, Joseph saw firsthand the challenges of an aging workforce, staffing shortages, and budget constraints across the public sector. He launched Vitendo to replace outdated, text-heavy manuals with engaging, role-specific training that resonates with today's learners. Passionate about solving real problems, Joseph is committed to helping organizations streamline operations and build a more competent, future-ready workforce.

**Session Code:** WE16

**Session Title:** Are Your Mechanics Safe? Combination Machine Safety

**Date:** 2/18/2026

**Time:** 11:30AM - 12:30PM

**Speaker(s):** Jerry Hatfield, President/Owner, The Hatfield Edge

**Speaker Bio:**

Jerry Hatfield established his training and consulting business in 2024 to work with clients on technician and safety training for sewer cleaning equipment. He recently retired from Sewer Equipment Company after 14+ years. He managed the Parts department, Customer Service department, and in 2022, was named "Dean" of Sewer Equipment University (SEU). Jerry has been training mechanics/technicians since 2013 and helped the company create a full-scale training facility in 2022.

Since that time, he created "SEU" for development of technicians, new hire orientation and dealer sales training. SEU expanded into employee development within Sewer Equipment where he worked with

external companies, hosting their training events at the Sewer Equipment Dixon, IL plant. Jerry has 40+ years of management and hands-on experience in several industries (agriculture, transportation & logistics, pharmaceuticals and the sewer cleaning industry on the manufacturing side).

Jerry has been married to his lovely wife Barb for 47 years, with two daughters, a son-in-law and twin grandchildren. He loves spending time with Barb, fishing with his grandkids, and is currently restoring a 47-year old 4X4 Ford pickup truck.

**Session Code:** WE17

**Session Title:** Sales Training for the Drain Cleaning Professional

**Date:** 2/18/2026

**Time:** 11:30AM - 12:30PM

**Speaker(s):** David Dunbar, Customer Success Specialist, General Pipe Cleaners

**Speaker Bio:**

David Dunbar is the former National Sales Manager for General Pipe Cleaners, a leader in the drain cleaning/pipe inspection industry. He began with General in 1996, starting as Customer Service Manager, then Assistant Sales Manager, and National Sales Manager from 2017 to 2024. Since his retirement in 2024, he has worked in a part-time consultant capacity as General's Customer Success Specialist. He earned a BS in Psychology from the University of Pittsburgh and has graduate credits in Human Resource Development and Organizational Theory. David enjoys using his extensive public speaking, video, and writing experience within the industry. He can be contacted at [daved@generalpipecleaners.com](mailto:daved@generalpipecleaners.com).

**Session Code:** WE18

**Session Title:** How Five Trenchless Rehab Projects Saved Failing Large Diameter Combined Sewer Structures in Albany, NY

**Date:** 2/18/2026

**Time:** 11:30AM - 12:30PM

**Speaker(s):** Keith Walker, Technical Product Manager, Waterline Renewal Technologies

**Speaker Bio:**

Keith has 29 years' experience in trenchless underground construction equipment, materials and installation methodology for manhole rehabilitation and large diameter pipe rehabilitation. Keith started his career in the defense industry where he worked in technology transfer. This led to a project using directional drilling and entrance into the trenchless technology industry.

Keith received his B.A. from Iowa State University and his M.B.A from the University of New Mexico's Anderson Graduate School of Management.

Keith is a member of the American Society of Testing Methods, (ASTM) Committee A5 on Metallic-Coated Iron and Steel Products, Committee C13 on Concrete Pipe, Committee F17 on Plastic Piping Systems and Committee F36 on Technology and Underground Utilities, American Society of Civil Engineers (ASCE), Society of American Military Engineers (SAME), American Railway Engineering and Maintenance of Way, (AREMA) and a member of the American Concrete Institute (ACI).

**Session Code:** WE19

**Session Title:** Mastering the "Pricing Showdown"

**Date:** 2/18/2026

**Time:** 1:30PM - 2:30PM

**Speaker(s):** Danielle Putnam, CEO, The New Flat Rate

**Speaker Bio:**

Danielle Putnam is on a mission to help contractors stop leaving money on the table. As CEO of The New Flat Rate, she's leading a revolution in how home service businesses price their work. Her company developed the first ever menu pricing system for contractors—eliminating awkward sales conversations and turning confused homeowners into confident buyers.

Danielle comes from a long family line of contractors and is dedicated to growing the industry she grew up in and loves. She's a passionate advocate for career paths in home services, serving on the Women in HVACR advisory board and the EGIA Foundation board, where she helps promote opportunities for more women in the trades.

Her impact hasn't gone unnoticed—Danielle has been recognized as HVACR Magazine's Top 40 Under 40, Service World Woman of the Year, and is a past President of Women in HVACR. Whether she's on stage, leading a company, or mentoring the next generation, she's focused on helping contractors build thriving businesses.

When she's not transforming the industry, you'll find Danielle with her husband as he remodels historic homes and coaching their kids cross country team.

**Session Code:** WE20

**Session Title:** Operating an EPA Compliant Fats, Oils, & Grease Program

**Date:** 2/18/2026

**Time:** 1:30PM - 2:30PM

**Speaker(s):** Sam Mcleod, Co-Founder & VP, BMP Compliance Group

**Speaker Bio:**

Samuel Mcleod serves as Co-Founder & Vice President for BMP Compliance Group. Mcleod focuses on working with municipalities and utility programs throughout the world by offering expertise in the areas of fats, oils and grease, industrial pretreatment, and backflow compliance. His company BMP Compliance Group serves over 200 clients providing them with software solutions to operate their water programs. He holds both a Bachelor of Science degree and Master of Science degree concentrated on the fields of engineering and environmental studies. He is currently in the process of completing his Doctorate degree in the field of education.

**Session Code:** WE21

**Session Title:** Sampling Onsite Systems and Understanding Lab Reports

**Date:** 2/18/2026

**Time:** 1:30PM - 2:30PM

**Speaker(s):** Sheryl Ervin, P.G., Senior Regulatory Specialist, Infiltrator Water Technologies, LLC; Kevin Sherman, P.E., Ph.D., Director of Engineering and Regulatory Affairs, SeptiTech, Inc.

**Speaker Bio:**

Sheryl Ervin has worked in the onsite wastewater industry for 20 years, both as a state regulator and a manufacturer's representative. Prior to joining Infiltrator Water Technologies in 2019 as a Senior Regulatory Specialist, she managed the state of Kansas source water protection program and held the position of Program Manager for the State of Kansas Local Environment Protection Program which managed the onsite wastewater program. She currently serves on the Colorado Professionals in Onsite Wastewater Board and previously on the Kansas Small Flows Association Board of Directors, including five as treasurer, for 4 years on the SORA Board of Directors, including one as president, continues to actively participate in SORA as an industry member and participates in NORWA and NSF work groups. She co-authored the SORA paper Decentralized Onsite Wastewater Technologies Sustainable Green

Infrastructure Protects Source Water Quality and Public Health in 2017. Sheryl has a bachelor's and master's degree in Geology and is a licensed professional geoscientist in the state of Texas.

**Speaker Bio:**

Kevin Sherman worked with the Florida Department of Health for fourteen years. From 1989 to 1992 he served as administrator of the onsite sewage program. For six years, Dr. Sherman served as the Executive Vice President of the Florida Onsite Wastewater Association. Currently, he is Director of Engineering and Regulatory Affairs for SeptiTech, Inc. Dr. Sherman is author or co-author of over 35 publications. He is a past-president of the Florida Environmental Health Association and the National Onsite Wastewater Recycling Association. He is a Professional Engineer and a Registered Sanitarian in Florida.

**Session Code:** WE22

**Session Title:** Sump, Sewage and Effluent Pump Sizing

**Date:** 2/18/2026

**Time:** 1:30PM - 2:30PM

**Speaker(s):** Will Parker, Central Regional Sales Manager, Liberty Pumps

**Speaker Bio:**

Will Parker is the Central Regional Sales Manager at Liberty Pumps, where he leverages both engineering expertise and field experience to support customers across the region. He holds a Bachelor of Science in Mechanical Engineering from the University of Dayton.

Will began his career in the engineering department, managing new product development and continuous improvement initiatives. In 2022, he began collaborating closely with the sales team to gather product feedback, deliver product training presentations and develop solutions for unique applications. In 2023, he officially joined the sales team as the Central Regional Sales Manager, bringing a strong technical foundation and a problem-solving mindset to his role.

**Session Code:** WE23

**Session Title:** Styrene: Health Impacts and Regulatory Developments

**Date:** 2/18/2026

**Time:** 1:30PM - 2:30PM

**Speaker(s):** Dennis Pivin, Director Health, Safety and Environmental, NASSCO

**Speaker Bio:**

Mr. Pivin has over 25 years of professional experience in safety, health and environmental program development, implementation and management. Mr. Pivin has a BS in Biology/Chemistry and is a Certified Safety Professional (CSP), an Associate Safety Professional (ASP), a Certified Health and Safety Technician (CHST) as well as a Certified Instructional Trainer (CIT) with the Board of Certified Safety Professionals. He is the Past President of the St. Louis Chapter of the American Society of Safety Professionals, is the Chair of the NASSCO Health and Safety Committee, and is currently serving as a Subject Matter Expert with NIOSH for a safety study on the CIPP industry.

**Session Code:** WE24

**Session Title:** Setting Public Policy vs. Reacting to Public Policy: Should We Lead or Follow in the CIPP Industry?

**Date:** 2/18/2026

**Time:** 1:30PM - 2:30PM

**Speaker(s):** Erik Ulvog, Owner, Sewer Ninjas

**Speaker Bio:**

Erik Ulvog is the founder/owner of Sewer Ninjas. Sewer Ninjas specializes in Trenchless Sewer Repair in Milwaukee, WI. Erik has a background in real estate having been a realtor and broker for over 20 years in Milwaukee, WI. He saw a strong need for repairing old sewer laterals and formed Sewer Ninjas (now entering its fifth year) to provide cutting-edge relining solutions for property owners. The Sewer Ninjas are now a leading sewer repair company in Wisconsin, having relined, repaired or replaced several hundred sewer laterals in the past few years.

**Session Code:** WE25

**Session Title:** Buck the Traditional and Jump into the Cloud: Modern Monitoring Solutions (like Cloud-based SCADA) are the Future

**Date:** 2/18/2026

**Time:** 1:30PM - 2:30PM

**Speaker(s):** Kevin Stock, CEO, STREAMETRIC

**Speaker Bio:**

Kevin Stock has 30+ years of experience in the Water & Wastewater industry. His expertise is in SCADA (Supervisory Control and Data Acquisition), controls, and IoT technologies. In 2003, Kevin founded Scadata and developed a signature turnkey SCADA (SaaS) software. He is a leader in the Water/Wastewater emerging digital technology platform and holds a US Patent. Currently, Kevin is the CEO at STREAMETRIC, a MANN + HUMMEL company, helping Water and Wastewater professionals, internationally, achieve better systems performance through Artificial Data intelligence via digital technology platforms.

**Session Code:** WE26

**Session Title:** Accelerating Business Growth in Pipe Lining

**Date:** 2/18/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** John Billone, Principal, NuFlow Services of Upstate NY; JC Billone, Director, Sales and Business Development, NuFlow Services of Upstate NY

**Speaker Bio:**

John Billone Jr. is the Principal of Nu-Flow Services of Upstate New York, LLC.

John grew up in the family plumbing business, Billone Mechanical Contractors, which his father started in 1972. After graduating college with both a business and engineering degree, John went into his fathers plumbing business and in 1989 acquired his master plumbing license from the City of Rochester.

In 1991 John and his brother Tom started the Mr. Rooter Plumbing business in Rochester and Buffalo and in 2001 sold it to John's Brother-in-Law Maurice Aubry, John's partner in Nu-Flow Services.

Upon selling the Mr. Rooter Plumbing business, John started Flower City Development. Focusing on historical renovations, one notable project, the Medical Arts Building which was the City of Rochester's first LEED Certified development in 2006.

Today, John & Maurice continue to build their Nu-Flow pipe lining business throughout New York State and other parts of the North East.

John is an avid cyclist and enjoys spending time with his family and friends at their cottage on Keuka Lake.

**Speaker Bio:**

JC joined NuFlow in April 2025 as Director of Sales and Business Development. A biomedical engineer by training, he spent the early part of his career as a Research and Development Engineer for Zimmer Biomet - a medical device company. He then spent the most recent 5 years of his career helping to scale an EdTech startup, leading sales and partnerships from the ground up. He's driven by helping customers leverage technology to improve aging infrastructure and boost operational efficiency.

JC has a BS in Biomedical Engineering from the University of Rochester and a Masters in Engineering Management from Duke University.

Outside of work, JC enjoys soccer, triathlon training, traveling, and time with friends and family.

**Session Code:** WE27

**Session Title:** Flexible Fabric Reinforced Plastic Pipe (FFRPP): The Best Option for Pressure Pipe Rehabilitation

**Date:** 2/18/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** Chris MacDonald, President/CEO, CPM Pipelines

**Speaker Bio:**

Chris MacDonald brings over 25 years of extensive experience in specialized technologies for pressure pipe inspections and pressure pipe rehabilitation. Throughout his career, Mr. MacDonald has played a pivotal role in vetting and introducing new technologies to the United States market from across the globe. As the leader of CPM Pipelines, Chris brings a unique vision for the deployment of these innovative technologies. His strategic approach emphasizes actionable solutions for condition assessment, asset management, and capital improvement. With a keen focus on providing owners and stakeholders with tangible benefits, Chris drives forward-thinking initiatives that revolutionize the landscape of pressure pipe inspection and rehabilitation.

**Session Code:** WE28

**Session Title:** Remote Process Monitoring: A Data-Driven Approach to Proactive Maintenance

**Date:** 2/18/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** Chris Mundt, Founder/CEO, Septilink Inc.

**Speaker Bio:**

Clint began his career in the wireless technology sector, where he successfully founded and sold an agricultural technology company—a milestone that facilitated his U.S. citizenship. He later took on a pivotal role at Kubota, establishing multiple technology departments and leading the development of their North American telematics program.

As a homeowner, Clint experienced many of the common challenges associated with septic system ownership. Drawing on his technology background, he founded Septilink and developed a cost-effective solution for remotely monitoring residential OSSFs. This innovation has empowered industry service providers nationwide to adopt a proactive maintenance model—offering customers peace of mind while improving environmental outcomes.

Clint believes that excellent service, combined with a strategic, data-driven approach to maintenance, should be incentivized and widely adopted to drive better environmental and community outcomes. He is committed to equipping industry professionals with reliable, effective tools to make that vision a reality.

**Session Code:** WE29

**Session Title:** Trenchless Technology for Single Family Residential/Laterals, Building Sewers, Building Drains, and Water Services

**Date:** 2/18/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** David Butler, Senior Plumbing Manager/Head of Technical Training, Milestone Home Services

**Speaker Bio:**

David has been a Master Plumber and Responsible Master Plumber for 40 years, with 47 years of experience in the plumbing industry. He began in commercial new construction of schools, multi-story commercial, and hotels, but later transitioned to commercial/residential service. In 2005, he transitioned to 100% residential single family service.

David owned his own company, Butler Plumbing Company, for 31 years before selling it to Milestone Electric and starting their plumbing division in 2015. Milestone is now the largest plumbing company in the DFW Metroplex.

David heads technical training for all things residential plumbing service and loves innovation in the industry. He does Pipe lining, Pipe Bursting, Pipe Coating, and everything residential...from a leaky faucet to complete re-pipes.

He is certified in Pipe Bursting/Butt Fusion by Tric Tool Pipe Bursting, and is certified in Pipe UV lining by Waterline Renewal Technologies/Perma Liner Industries. Davis also runs the @ServingUpPlumbing YouTube channel, featuring training videos on everything he does in residential service.

**Session Code:** WE30

**Session Title:** Subway Sewer System and University Dorm Building Pipeline: 2 Case Studies in Rehab and Renovation

**Date:** 2/18/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** Ryan Boldan, Global Learning Solutions Director, Picote Solutions; Dave McArthur, Senior Business Development & Training Manager, Picote Solutions

**Speaker Bio:**

Ryan is a seasoned business executive with over 30 years of experience in training and development, product line management, marketing & E-Commerce, Dealer/Reseller Channel Relations, and E-learning programs. Currently, Ryan serves as the Global Learning Solutions Director for Picote Solutions, a leading provider of trenchless rehabilitation solutions worldwide.

Prior to joining Picote Solutions, Ryan held leadership roles at several companies, including HammerHead Trenchless and Northern Arizona University's College of Business. During Ryan's tenure at HammerHead Trenchless, he played a key role in the development and execution of the company's growth strategy including launching their CIPP lining division, E-commerce platform, and training center, leading to a significant increase in revenue and profitability.

In addition to their corporate experience, Ryan has also served on several non-profit and community boards, including the NAU Technology Task Force, Northern Arizona Training Consortium, NAU Professional Development Committee and the NAU Staff Advisory Council. Ryan holds a Master of Science in Management (MSM) from Northern Arizona University.

**Speaker Bio:**

Dave has over 20 years of trenchless rehabilitation background, including manufacturing, distribution, and installation. Previous positions in the industry include product development, training, sales, business development, and project management. Dave has spent the last 4 years as the Senior Business Development & Training Manager with Picote Solutions.

**Session Code:** WE31

**Session Title:** Vacuum Truck Operations: Managing the Lead Service Line Crisis

**Date:** 2/18/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** Jeff Weaver, Director of Digital Solutions, Abonmarche Consultants, Inc.

**Speaker Bio:**

Jeff Weaver is a driven and results-oriented information systems professional with extensive experience in planning, developing, implementing, and managing digital projects. Since joining Abonmarche in 2021 as the Director of Digital Solutions, Jeff has significantly advanced the company's digital capabilities. His leadership has been pivotal in rolling out innovative solutions that have streamlined operations and improved business processes.

Jeff excels in understanding stakeholder needs, pinpointing challenges, and deploying digital tools to resolve issues effectively. His approach balances technical expertise with strong project management skills, ensuring projects are completed on time and within budget.

Jeff's skill set includes information management consulting, geodatabase development, data collection, management, reporting, and applications development. His work spans diverse fields such as water management, capital improvement planning, asset management, environmental compliance, land management, and utilities management (including electric, gas, and sewer/storm systems).

Jeff holds a degree from Indiana University and is known for his innovative approach and commitment to leveraging technology to drive business success.

**Session Code:** WE32

**Session Title:** Utilizing Packed Bed Filter Technology for Onsite Wastewater Treatment

**Date:** 2/18/2026

**Time:** 3:00PM - 4:00PM

**Speaker(s):** Jim Healy, Eastern Regional Sales Manager, Orenco

**Speaker Bio:**

Jim Healy is the Eastern Regional Sales Manager for Orenco Water. He has over 30 years-experience in sales of engineered products, systems and services in the water and wastewater industry. A lifelong resident of Massachusetts, he holds a Bachelor of Science in Marketing from Southeastern Massachusetts University. He is currently the President of the Yankee Onsite Wastewater Association.

**Session Code:** NOWRA

**Session Title:** Troubleshooting Onsite Wastewater Treatment Systems: Solving Problems in the Field

**Date:** 2/18/2026

**Time:** 8:00AM - 4:45PM

**Speaker(s):** Joshua Billman, Account Manager, SE US, Orenco Systems Inc.; Zach Gardner, Technical Representative, Eljen Corporation; Claude Goguen, Director of Technical Education, National Precast Concrete Association; Sara Heger, Instructor and Researcher, University of Minnesota; Dwayne Jones,

President, Jones Pump Service; Brian Koski, Owner and CEO, Septic Check; Eric Woodford, Field Product Manager, Infiltrator Water Technologies

**Speaker Bio:**

Josh Billman is an Account Manager for Orenco Systems. Serving as a Tech Sales Rep for his first 7 years at Orenco, he assisted in the maintenance and troubleshooting of Orenco systems on a daily basis. He holds a Bachelors in Visual Communications from AIU and served as an Electronics Technician/Military Instructor in the United States Navy. He currently resides in East Texas, where he oversees the sales in 18 states in the SE US.

**Speaker Bio:**

Zach Gardner is a Technical Representative with Eljen Corporation, a Connecticut-based manufacturer of advanced onsite wastewater treatment technologies. With experience directly supporting health departments, engineers, regulators, installers, and homeowners, he specializes in bridging product knowledge with real-world application. Before joining Eljen, Zach served 23 years in the United States Air Force as a SERE (Survival, Evasion, Resistance, and Escape) Specialist, where he developed a strong foundation in training, problem-solving, and operations—skills that now serve the wastewater industry well. A proud father of four, Zach brings a grounded, hands-on perspective to every project, and is passionate about education and practical application.

**Speaker Bio:**

Claude Goguen has more than 30 years of experience in the precast concrete and construction industry. He holds a degree in Civil Engineering and is a licensed P.E. Claude has been with the National Precast Concrete Association for over 17 years and is the director of technical education. Prior to this role, Claude was an operations manager at a precast concrete manufacturing plant. Since starting with NPCA, Claude has focused on the onsite wastewater industry and concrete durability. Claude also serves on NOWRA education and technical committees and is currently a member of The NOWRA Board of Directors. He has presented on topics relating to precast concrete wastewater systems at various federal, state and regional onsite wastewater meetings over the last 16 years

**Speaker Bio:**

Dr. Sara Heger is a researcher and instructor in the Onsite Sewage Treatment Program at the University of Minnesota, where she also serves as faculty in the Water Resources Science program. A former president of the National Onsite Wastewater Recycling Association, Dr. Heger has spent the past 25 years conducting research and delivering education and technical support to a wide range of audiences, including students, homeowners, small communities, onsite wastewater professionals, and local government agencies. She leads the University of Minnesota's onsite wastewater research program and contributes monthly articles to Onsite Installer and Pumper magazines. Dr. Heger is an active member of the NSF International Committee on Wastewater Treatment Systems and currently chairs Minnesota's Onsite Sewage Treatment System Advisory Committee. She holds a B.S. in Biosystems and Agricultural Engineering, as well as an M.S. and Ph.D. in Water Resources Science.

**Speaker Bio:**

Dwayne Jones is the owner of Jones Pump Service t/a Bay Area Environmental since 1983. He is the past president of the Maryland Onsite Wastewater Professionals Association (MOWPA), the vice-president of NOWRA, and an onsite systems installer, designer/consultant, and service provider

**Speaker Bio:**

Brian Koski is the Owner and CEO of Septic Check, a full service septic contracting company. With over 21 years of experience in the industry, Brian is a licensed advanced designer, installer, service provider, and a Licensed water and wastewater. Brian earned an Associate of Science degree in Water Quality

Science, which laid the foundation for his extensive knowledge in the field. Brian has served on the board of the Minnesota Onsite Wastewater Association and is currently a NOWRA board member.

**Speaker Bio:**

Eric is a Field Product Manager with Infiltrator Water Technologies based out of Williamsburg VA. He began his career in onsite wastewater with Infiltrator Water Technologies in Old Saybrook as a Sales Development Representative where he supported the outside sales team of the Western United States and focused on training in residential advanced treatment. As a Field Product Manager he works to launch residential advanced treatment products in new markets, develops new product and educates on the assembly and installation operation and maintenance of Infiltrators treatment products.

**Session Code:** WKSHP

**Session Title:** Leading & Developing Middle Management

**Date:** 2/18/2026

**Time:** 9:00AM - 12:00PM

**Speaker(s):** Nate Agentis, Owner, Plumbing CEO

**Speaker Bio:**

Nate grew up in Bethlehem PA, and is a third generation plumber. He harbors a fervent dedication to enhancing the well-being of individuals, families, and organizations. With over 12 years of expanding leadership, having led as CEO of a flourishing multi-million dollar plumbing service company, Nate identified a gap in the industry and founded Plumbing CEO—a comprehensive technician training and consulting initiative aimed at developing proficient plumbing business owners and service technicians. Nate's academic and professional credentials are extensive, including various degrees and certifications in Plumbing, Management, Marketing, Seminary, and Hague Training. He is deeply committed to ongoing education, focusing on the vital aspects of improving organizational health and maintaining the highest standards of integrity and ethics in business operations. For a decade, Nate was instrumental in founding and co-pastoring a church in the Lehigh Valley, gaining extensive experience in the organizational dynamics of non-profits and leading groups towards shared objectives. He has dedicated himself to supporting individuals and families in their quest for complete well-being—mentally, emotionally, and spiritually. Nate prioritizes a harmonious family-work life balance and is devoted to assisting others in finding deeper meaning and purpose in their lives.

**Session Code:** TH01

**Session Title:** Specifying Engineers Gain Wisdom from Contractor Experience

**Date:** 2/19/2026

**Time:** 8:00AM - 9:00AM

**Speaker(s):** Samuel Hunt, Vice President, CBET Restoration; Steven Loughry, Project Manager, Triangle Contracting

**Speaker Bio:**

Sam Hunt is Co-Founder and Vice President of CBET Restoration headquartered in Winchester, IN and he is just getting started. In the first year, the company grew from zero to \$2m in revenue with 8 employees. Now in the second year, CBET Restoration is well equipped and on track for \$3m in underground infrastructure projects as a 12-person organization. To know Sam Hunt is to understand how & why his 16 years of experience makes his continued success probable.

Sam began working in the underground rehabilitation industry at the age of 18 with Culy Contracting in Winchester, IN. For five of those ten years, Sam ran his own crew and learned the value of teamwork. In 2018, Sam transitioned from Culy to Madewell enabling him to work throughout North America to teach, to instruct, and to inspire good rehabilitation decision-making among the community of Certified

Applicators. Looking forward, Sam's compassion to be the best in the business is wholly consistent with the qualities you would expect from a leader in the restoration industry for many years to come.

**Speaker Bio:**

Steven Loughry is a Project Manager at Triangle Contracting, LLC out of Frederick, MD. His construction experience began in the field as a foreman in stream restoration. However, the past eight years he has been focused on utilities and specifically developing a trenchless technology division at Triangle Contracting. He is now involved with manhole rehab, stormwater rehab through the use of spin-casting and slip-lining, and pipe-bursting methods used for both storm and sewer. His specific interest is in using new technologies to provide cost effect solutions for municipalities and general contractors in the industry.

**Session Code:** TH02

**Session Title:** How to Train and Inspire Drain Cleaners for Long-Term Success

**Date:** 2/19/2026

**Time:** 8:00AM - 9:00AM

**Speaker(s):** Jarod Smith, Owner/Operator, Clog Buster's Drain Cleaning & Repair

**Speaker Bio:**

Jarod Smith is the proud owner of Clog Buster's Drain Cleaning & Repair, a leading drain cleaning company specializing in residential and commercial drain cleaning, hydro-jetting, and sewer line maintenance. With 24 years of experience in the industry, Jarod Smith has built a reputation for reliability, efficiency, and top-notch customer service.

From humble beginnings ,Jarod started Clog Buster's with a mission to provide fast and effective drain solutions to homeowners and buisnesses. Through hard word and dedication, the company has grown into a trusted name in the community, known for its cutting-edge technology, expert team, and commitment to customer satisfaction.

Under Jarod's leadership, Clog Buster's has expanded its services, invested in state-of-the-art equipment, and implemented eco-friendly solutions to ensure long-term results for clients. Passionate about problem-solving and customer care, Jarod takes pride in helping clients keep their plumbing systems running smoothly.

**Session Code:** TH03

**Session Title:** Powering Progress: Solar and Storage Solutions for Wastewater Resilience at RUSA

**Date:** 2/19/2026

**Time:** 8:00AM - 9:00AM

**Speaker(s):** Jim Baird, General Manger, Roseburg Urban Sanitary Authority; Kathleen Kelleher, Business Development / Grant Coordination, Ameresco

**Session Code:** TH04

**Session Title:** Rebranding a Publicly Owned Utility

**Date:** 2/19/2026

**Time:** 9:30AM - 10:30AM

**Speaker(s):** Jeff Miles, Director, Enviromental Services

**Speaker Bio:**

Jeff Miles spent 27 years in the private sector supplying environmental equipment solutions to municipal, commercial, and industrial customers at a leading equipment dealership in Kansas/Missouri/Illinois. The type of equipment was sewer, stormwater, street, and refuse equipment. Jeff left that industry to become a public servant in his hometown community of Kansas City, Kansas at the Unified Government of

Wyandotte Co. In his five years, Jeff has helped lead the Street Division, Fleet Services and for the last two years, has served as Director of Environmental Services (Water Pollution Control).

**Session Code:** TH05

**Session Title:** Maintenance Agreements: The Pathway to a Better Budget

**Date:** 2/19/2026

**Time:** 9:30AM - 10:30AM

**Speaker(s):** Jamie Lienberger, Owner, Lienberger and Associates

**Speaker Bio:**

Jamie has been in the water and wastewater industry for 20 years. She started by joining the family business and after her father's passing, took over the company. Working in the wastewater industry as a consultant, Jamie has worked on manhole rehabilitation projects, CIPP projects, UV-CIPP projects, and has been the project manager for her company when working railroad jobs on BNSF railyard in Southern California. Jamie is currently working with plumbing and product approvals and the safety of the industry through various code changes and ASTMs.

**Session Code:** TH06

**Session Title:** The Role of Membrane Technologies in Wastewater Recovery and Reuse

**Date:** 2/19/2026

**Time:** 9:30AM - 10:30AM

**Speaker(s):** Peter Cartwright, President, Cartwright Consulting Co., LLC

**Speaker Bio:**

Peter Cartwright entered the water/wastewater treatment industry in 1974 and formed his consulting engineering firm since 1980. He has a degree in Chemical Engineering from the University of Minnesota and is a registered Professional Engineer in that state.

Peter has provided consulting engineering services to many clients globally. He has authored over 300 articles, written several book chapters, presented more than 300 lectures in conferences around the world, and is the recipient of several patents. He also provides extensive expert witness testimony and technology training education. He is on editorial advisory boards and technical review committees of several trade publications.

Peter is a recipient of the Award of Merit, Lifetime Member Award and Hall of Fame Award from the Water Quality Association (WQA) and has received the Frank Tiller Award from the American Filtration & Separations Society (AFS). He was the Technical Consultant for the Canadian Water Quality Association from 2007 until 2018.

As the 2016 McElhiney Distinguished Lecturer for the National Ground Water Research and Educational Foundation, he presented over 35 lectures throughout the world on groundwater contaminant mitigation. Since 2022, Peter has been one of two instructors providing technical training for the WQA Professional Certification program.

**Session Code:** TH07

**Session Title:** From Sewers to Safety: Harnessing Molecular Biology, and AI for Positive Public-Health Outcomes

**Date:** 2/19/2026

**Time:** 11:00AM - 12:00PM

**Speaker(s):** Asim Bhalerao, CEO, Fluid Analytics Inc.

**Speaker Bio:**

Mr. Asim Bhalerao is the Founder and CEO of Fluid Analytics. He holds an MS in Computer Science, Robotics & AI from the University of Southern California, and an MS in Mechanical Engineering, Robotics from Santa Clara University. Previously, he has led engineering teams in Silicon Valley, focusing on Autonomous Robotic Systems, most recently, robots for Minimally Invasive Surgery. In 2024, he was recognized as a World Economic Forum Top Innovator at the annual meeting in Davos for his contributions to global freshwater conservation and public-health.

**Session Code:** TH08

**Session Title:** Expand-in-Place Integration Technology: The "Forever" Rehabilitation Solution

**Date:** 2/19/2026

**Time:** 11:00AM - 12:00PM

**Speaker(s):** Cal Cordulack, Director of Business Development, Resinating LLC

**Speaker Bio:**

Having a varied career after graduating from MIT with an engineering degree, I joined Resinating LLC in 2019 to run Business Development with the goal of establishing a leadership position in the rehabilitation industry.

Specializing for the last six years in the rehabilitation of manholes, sewer pipes and culverts, along side of our sister company, Associated Fiberglass Enterprises of Texas, we have begun to establish the value of our new technology for the rehabilitation of wastewater and stormwater systems.

You will find me capable of speaking on current technologies such as CIPP as well as emerging technologies such as Resinating LLC's Expand-in-Place Integration Technology.

**Session Code:** TH09

**Session Title:** Bridging the Scalability and Adaptability Gaps in Industrial Wastewater Treatment Design: Sustainable Solutions for Emerging Economies – A Nigerian Case Study

**Date:** 2/19/2026

**Time:** 11:00AM - 12:00PM

**Speaker(s):** Gbenga Adeyemi, M.D., CEO, Crystal Dreams Environmental Solutions and Consulting Ltd

**Speaker Bio:**

Gbenga holds a degree in microbiology and brings over 9 years of extensive experience in wastewater treatment. His hands-on expertise drives his passion for advancing the campaign for environmental sustainability through effective wastewater management. Gbenga is committed to ensuring that every drop of treated effluent meets quality standards, contributing to the preservation of our environment. He recognizes the scalability and adaptability gap in industrial wastewater treatment plant design as an often overlooked yet critical component of sustainable practices, and aims to shed light on its challenges and innovative solutions in this presentation.